## BOARD OF SUPERVISORS FOR THE UNIVERSITY OF LOUISIANA SYSTEM

#### PERSONNEL COMMITTEE

#### **December 5, 2019**

Item I.1. Grambling State University's request for approval to appoint Dr. Connie Walton as Provost and Vice President for Academic Affairs effective December 1, 2019.

#### **EXECUTIVE SUMMARY**

The University requests approval to appoint Dr. Connie Walton as Provost and Vice President for Academic Affairs effective December 1, 2019 at an annual salary of \$180,000. The staff recommends approval.

#### RECOMMENDATION

It is recommended that the following resolution be adopted:

NOW, THEREFORE, BE IT RESOLVED, that the Board of Supervisors for the University of Louisiana System hereby approves Grambling State University's request for approval to appoint Dr. Connie Walton as Provost and Vice President for Academic Affairs effective December 1, 2019.



Office of the President

November 22, 2019

# MEMORANDUM TO THE BOARD OF SUPERVISORS OF THE UNIVERSITY OF LOUISIANA SYSTEM

# SUBJECT: REQUEST FOR APPROVAL TO APPOINT DR. CONNIE WALTON AS THE PROVOST AND VICE PRESIDENT OF ACADEMIC AFFAIRS

Grambling State University respectfully requests approval to appoint Dr. Connie Walton as the Provost and Vice President of Academic Affairs, effective December 1, 2019

Your favorable consideration of this request would be greatly appreciated.

Sincerely,

Richard J. Gallot, Jr., JD

President

RJG:ks

Attachment

## CONNIE WALTON, PH.D.

conniewalton@hotmail.com

318-548-1079

#### **EDUCATION**

- > Ph.D. in Organic Chemistry, University of Southern Mississippi, 1989
- ➤ B.S. in Chemistry, Grambling State University (GSU), 1983

#### **EMPLOYMENT**

> Interim Provost/Vice President for Academic Affairs & Director of Sponsored Programs, GRAMBLING STATE UNIVERSITY (GSU)

5/2019 - present

- Worked closely with faculty & staff to get the completion of SACSCOC Compliance Certification Document on track. This involved developing new policies that were required for specific standards. Additional members were added to writing teams assigned to draft responses for specific standards. The 2009 faculty handbook was updated and updates were also made to the catalog. When the Director of Institutional Effectiveness resigned in July, assumed the oversight of the preparation of the Compliance Certification Document using the platform that he had identified, Campus Labs. This entailed obtaining training for individuals to use the Campus Labs platform to input the narrative for the standards, including supporting documentation. Updates had to also be made to information that was on the GSU website. The Compliance Certification Document was submitted by the SACSCOC deadline of September 10<sup>th</sup>.
- Led the development of a proposal to establish a Center of Academic Excellence in Mathematical Achievement in Science and Technology at Grambling State University. The Board of Supervisors of the University of Louisiana System approved the request during the August 2019 Board meeting. The next step is review by the Board of Regents.
- Social Work Faculty developed a proposal to offer MSW 100% online. Request was approved by both the ULS and BOR.
- ➤ Interim Associate VP for Academic Affairs & Director of Sponsored Programs, GSU 3/2019 5/2019
  - Provided oversight for the Academic Program and specific units in Enrollment Management. Continued to promote activities associated with expanding the research capacity of the University. Began coordinating efforts to complete the Compliance Certification Document needed for SACSCOC Reaffirmation.

# > Director of Sponsored Programs & Professor of Chemistry, GSU 5/2018 - present

• Developed and offered Grant Writing Workshops for faculty and staff. Implemented Seminar Series that has a major goal of providing networking opportunities for faculty that could lead to research collaborations with distinguished researchers. During the 2017/18 academic year 23 proposals were developed by faculty/staff, surpassing target goal of 16. New funding received for that year was \$3,294,987 (target goal was \$1.3 million). During the 2018/19 academic year 24 proposals were developed. New funding received was \$1,954,334.46 (target goal was \$700,000).

## ➤ Interim Director of Sponsored Programs & Professor of Chemistry, GSU 3/2016 - 5/2018

 Provide Support to Faculty/staff who are interested in acquiring grant/contract funding. Market research capacity of faculty using a Research Capacity Document that was developed and by producing a Sponsored Programs Newsletter annually, Identify strategies that can be implemented to expand research footprint of the university. Worked with Monroe City Clergy to establish MOU regarding recovery from Floods of 2016. MOU was signed in 2017.

## > Chemistry Faculty (Tenured Professor), GSU 1/1993 - present

 Courses taught- First Year Experience, Organic Chemistry, Introduction to Forensic Chemistry, General Chemistry, Polymer Chemistry, Independent Study (guided research), Advanced Organic Chemistry, Seminar, Science for Secondary School Teachers (graduate course)

## > Provost/Vice President for Academic Affairs, GSU

4/2011 - 7/2014

- Served as SACSCOC Liaison- Responsible for preparing monitoring reports and for preparing substantive change reports. Prepared substantive change report that resulted in SACSCOC approval to offer academic programs 100% online.
- Served as GRAD Act Coordinator- Responsible for preparing GRAD Act Reports (GSU received highest rating possible).
- Worked closely with faculty to design Developmental Education Pilot- Pilot Study was sponsored by the Louisiana Board of Regents. Pilot would allow 4 year universities to admit certain students not meeting admission requirements for placement in a college level mathematics or English course. Skill set deficiencies are addressed at the same time content is taught in college level course.

- Worked closely with faculty to identify new program offerings aligned with workforce needs.
- Worked closely with faculty to increase retention of students by implementing student support services that promoted academic success.
- Identified budget reduction plans that would minimize negative impact on academic programs.
- Provided support for academic programs engaged in program reviews linked with accreditation reaffirmation (NASM, NAST, ABET-TAC, ABET-CS, AACSB, NCATE, NASPAA, ACEJMC, CSWE, ACS-Committee on Professional Training).
- Enhanced collaborations with community colleges and regional high schools.
- Worked closely with faculty to increase online and hybrid course offerings.
- Worked closely with faculty to convert appropriate programs to 100% online delivery.
- Published Academic Affairs Newsletter.

### ➤ Interim Provost/Vice-President for Academic Affairs, GSU 1/2010 - 4/2011

- Co-Chaired SACSCOC Focus Report preparation.
- Led preparation for SACSCOC On-Site Visit.
- Re-instituted Unit Annual Reports.
- Eliminated Rising Junior Examination graduation requirement.
- Revised admissions criteria for non-traditional students.
- Revised admissions criteria for transfer students.
- Revised admissions criteria for former GSU students.
- Managed the budget for Academic Affairs.
- Organized effort to review Low Enrollment/Completer Programs.
- Provided resources needed to support NCATE Review.
- Identified plan to expand on-line course offerings.

## Dean of the College of Arts & Sciences, GSU

7/2005 - 1/2010

- Managed 16 units that included Honors College and First Year Experience.
- Worked with Theater Arts Program to ensure successful NAST Reaffirmation Visit.
- Worked with Public Administration program to ensure successful NASPAA Reaffirmation Visit.
- Worked with Engineering Technology program to ensure successful ABET reaffirmation visit
- Worked with Computer Science program to ensure successful ABET reaffirmation visit
- Wrote successful proposals that were funded by NSF, Air Force.
- Started College of Arts & Sciences Newsletter.
- Created Charles Brooks Endowed Scholarship (\$10,000 funding completed at the end of 2010).
- Managed the budget to support accreditation priorities.
- Developed merit evaluation criteria for College of Arts & Sciences Faculty.
- Assisted departments in recruiting new faculty
- Organized recruitment visits that focused on increasing majors in STEM areas.

### > Dean of the College of Science & Technology, GSU

8/2000 - 6/2005

- Managed 6 units (Biology, Chemistry, Engineering Technology, Family and Consumer Sciences, Mathematics and Computer Science, and Physics).
- Led accreditation efforts which led to the initial accreditation of Engineering Technology Programs by ABET.
- Wrote successful proposal that was funded by NASA.
- Wrote successful proposal that was funded by the Air Force.
- Co-wrote the University's Academic Advising Manual.
- Participated in team that provided academic advising training for faculty.

- Wrote proposal & implemented funded project to enhance the biomedical infrastructure at Grambling State University.
- Managed Scientific Enhancement Budget.
- Coordinated the disposal of chemical waste generated in laboratories.
- Organized laboratory safety compliance efforts for the science areas.
- Held summer science camps for youths in grades 4-6.
- Assisted in the development of Forensic Chemistry Concentration.
- Lead writer in the proposal submitted to NSF for establishment of Center for Mathematical Achievement in Science & Technology (CMAST).
- Restructured Curriculum Resource Center to included student success.

## > Acting Dean of the College of Science & Technology, GSU

8/1998 - 8/2000

- Managed 6 units (Biology, Chemistry, Engineering Technology, Family and Consumer Sciences, Mathematics and Computer Science, and Physics).
- Wrote successful proposals.
- Supervised student researchers.
- Worked with the retention officers to address retention of students.
- Managed Scientific Enhancement Budget.
- Assisted in the organization of faculty searches.
- Developed merit evaluation criteria for the college.

### > Acting Head of the Department of Chemistry, GSU

8/1994 - 1/2000

- Organized process which led to the initial accreditation of Chemistry program by the American Chemical Society's Committee on Professional Training.
- Developed recruitment plan for students.
- Recruited highly qualified faculty.
- Implemented safety procedures that included collection of Material Safety Data

Sheets for all chemicals.

 Wrote successful NSF funded proposal that led to renovation of laboratories in chemistry, biology, and computer science.

### > Assistant Professor of Chemistry, GSU

1/1993 - 8/1994

- Taught organic chemistry and biochemistry courses.
- Developed courses in advanced organic chemistry and polymer chemistry.
- Worked on university wide and departmental committees.
- Judged local and regional science fairs.

#### Visiting Scientist, Hoechst Celanese, Summit NJ

5/1994 - 8/1994

• Conducted polymer research and supervised a technician.

## Visiting Scientist, UpJohn Company, Kalamazoo MI

6/1993 -- 09/1993

• Conducted protein chemistry research.

#### > Research Chemist, Hoechst Celanese, Summit NJ

11/1991 - 01/1993

- Conducted Nonlinear Optics research and supervised a technician.
- Worked as a part of a research team to develop products.
- Participated in community service projects in an effort to enhance science & technologies in middle/high schools.
- Wrote technical reports to be used to patent ideas.
- Attended safety training.
- Attended diversity training.

## > Research Chemist, Hoechst AG, Frankfurt Germany

10/1990 -- 11/1991

- Conducted Liquid crystal chemistry research and supervised a technician.
- Participated in workshops (conducted in German) that focused on marketing, advances in science.
- Gave technical presentations in German.
- Wrote technical reports in German.

#### > Research Chemist, Hoechst Celanese, Summit NJ

3/89 - 10/90

- Conducted Nonlinear Optics research and supervised a technician.
- Wrote technical reports.
- Polished German communication skills by working with a language school for 6 months.

#### **ORGANIZATIONS**

- > American Chemical Society Member, 1985 present
- Ouachita Valley American Chemical Society Chair, 2000
- Ouachita Valley American Chemical Society Chair-Elect, 1999

#### **SELECTED PUBLICATIONS**

- Coauthored Open Educational Resource Material for Organic Chemistry I and Organic Chemistry II, July 2019.
- Coauthored chapter for American Chemical Society Book that focuses on Broadening Participation in STEM, May 2019, publication pending.
- "Electro-optic Modulators based on High-Temperature Polyimides", Proceedings of SPIE, Volume 4991, pp. 589-600, 2003.
- "Electro-optic characterization of nonlinear optical quest-host films and polymers", J. Opt. Soc. Am. B., Volume 13, pp 1927-1934, 1996.
- "Copolymers with Side Chains Exhibiting Nonlinear Optical Response" Patent No. 5,171,803 issued 12/15/92.

- "Ferroelektrishe Flussigkristalline Si-enthaltende Copolymers, Verfahren zu ihrer Herstellung, Mischungen dieser Copolymeren mit niedermolekularen Materialien und die Verwendung in elektro-optischen Bauteilen" German Patent, Application No. P 42-01-149.3 Filed 1/17/92.
- "Side Chain Copolymers Exhibiting Nonlinear Optical Response" Patent No. 5,041,509 issued 8/20/91.
- "Antiphase Behavior in the 4-n-alkoxybiphenylyl-4'-cyanobenzoates (NOBCB's)".
   Molecular Crystals Liquid Crystals, Volume 122, pp. 219-239, 1985.
- "Esters That Exhibit Smectic F to Isotropic Liquid Phase Transitions". Molecular Crystals Liquid Crystals Letters Volume 92, pp. 263-269, 1984.

#### **FUNDING**

- Collaborative Methods for Addressing Student Success in Totality, HBCU-UP (NSF), \$2.25 Million (2018-2023).
- Collaborative Methods for Addressing Student Success in Totality, HBCU-UP (NSF), \$350,000 (2017-2018).
- CMAST II Supplemental Award-Synthesis of Biodegradable Polymers, HBCU-UP (NSF), \$120,000 (2016).
- Center for Mathematical Achievement In Science & Technology II, HBCU-UP (NSF), \$1.7 million (2011-2016).
- Increasing the Number of STEM Graduates, S-STEM (NSF), \$460,000 (2007-2011).
- Clarkson Aerospace Subcontract, Air Force, \$770,000 (2005-2011).
- Center for Mathematical Achievement In Science & Technology (CMAST I), HBCU-UP (NSF), \$4 million (2005-2010 and 2011-2016).
- Enhancement of Biomedical Research Infrastructure at Grambling State University, 2003
  Congressional Directed Funding (Managed by United States Department of Education),
  \$149,025 (9/2003-10/2004).
- Synthesis of Polyimides to be used in the fabrication of a Low Driving Voltage Electrooptic Modulator, USAF, Office of Scientific Research, \$260,000 (10/2001-2/2004).
- Synthesis of Materials that Exhibit Nonlinear Optic Behavior, Subcontract with University of New Mexico-Highlands, \$30,000 (2000-05/2003).
- Synthesis & Characterization of Polyimides that Exhibit Nonlinear Optic Behavior, LaSpace-LSU, \$5,000.00 (8/2001-8/2002).
- Head Start on Science Dissemination & Training Center, California State University, \$500.00 (8/2001-3/2002).

- Renovation of Research Laboratories in Carver Hall, NSF, \$715,606.00 (with matching, a 1.2 million dollar grant) (1997-2000).
- Synthesis of a Thermally Stable Polyamide for Nonlinear Optic Applications, NASA, \$240,000 (10/1998-10/2000).

#### **UNIVERSITY COMMITTEES**

- SACSCOC Compliance Certification Document
- Search Committee to select the Vice President for Student Affairs
- General Education Committee
- Faculty Grievance Committee
- Faculty Handbook Committee
- NCAA Site-Visit Response Writing Team
- Research Misconduct Committee
- Academic Advising Committee
- University Safety Committee
- Information Technology Advisory Council (ITAC)
- College of Education PK-16+ Council
- Search Committee for Dean of the College of Business
- Faculty Representative on Black & Gold Foundation

## **EXPERIENCE PREPARING FOR ACCREDITATION VISITS BY**

- Southern Association of Colleges and Schools Commission on Colleges (SACSCOC)
- National Collegiate Athletic Association (NCAA)
- Accreditation Commission for Education in Nursing (ACEN)
- Accrediting Council on Education in Journalism and Mass Communications (ACEJMC)
- American Chemical Society (ACS) Committee on Professional Training

- Computing Accreditation Commission (CAC) of ABET
- Council on Accreditation of Parks, Recreation, Tourism, & Related Professions (COAPRT)
- Commission on Accreditation (COA) of the Council on Social Work Education (CSWE)
- Commission on Peer Review and Accreditation of the Network of Schools of Public Policy, Affairs, and Administration (NASPAA)
- Engineering Technology Accreditation Commission (ETAC) of ABET
- National Association of Schools of Music (NASM) Commission on Accreditation
- National Association of Schools of Theatre (NAST) Commission on Accreditation
- National Council for Accreditation of Teacher Education (NCATE)

#### **PRESENTATIONS**

- Presenter at National Environmental Justice Conference and Training Program held in Washington DC, "Addressing the Needs of Youth Via an Empowerment Program", March 2019
- Presenter at 256<sup>th</sup> American Chemical Society National Meeting held in Boston Massachusetts, "Implementation of a STEM Student Success Program to Improve the Retention and Graduation of STEM Students", August 2018.
- Co-presenter at 2018 ULS For Our Future Inaugural Meeting, "Expanding the Research Capacity at Grambling State University using Partnerships", January 2018.
- Co-presenter at 2015 SACSCOC Annual Meeting held in Houston Texas, "Utilization of a Speak Student Approach for Teaching English Composition to Underprepared Freshman Students", December 2015.
- Co-presenter at 2015 Scholarship of Teaching and Learning (SOTL) Commons Annual Meeting held in Savannah Georgia, "Improving the Success and Retention of Computer Science Majors", Spring 2015.
- Co-presenter at 2014 SACSCOOC Annual Meeting held in Nashville Tennessee,
   "Implementation of a Learning Community for STEM Students", December 2014.
- Co-presenter at 2013 SACSCOC Annual Meeting held in Atlanta Georgia, "STEM Student Success Center at Grambling State University", **December 2013**.
- Co-presenter at 2012 SACSCOC Annual Meeting held in Dallas Texas, "Implementation of the Quality Enhancement Plan at Grambling State University" **December 2012**.

- Reforming Mathematics, Virginia State University, April 23, 2010.
- Access and Success at Grambling State University, University of Louisiana System Board of Supervisors, Baton Rouge, June 26, 2009.
- Reverse Site Visit HBCU-UP Award, National Science Foundation, Arlington, VA, September17, 2009.
- Academic Advising Workshop for College of Business, August 11, 2009.
- Digital Beam Steering, Minority Leaders Sensors Winter Review Meeting, February 25-28, 2008.
- An Overview of Scientific Research Being Conducted at Grambling State University, 2003 University of Southern Mississippi Undergraduate Research Experience Exchange Conference, Hattiesburg, MS, March 3, 2003.
- Retention Efforts At Grambling State University, National Association for Equal Opportunity in Higher Education (NAFEO) 27<sup>th</sup> National Conference on Blacks in Higher Education, Washington, DC, March 24, 2002.
- Synthesis and Characterization of Polyimides for Use in a Low Driving Electro-Optic Modulator, 59<sup>TH</sup> Southwest Regional Meeting of the American Chemical Society, Oklahoma City, Ok, October 28, 2003.
- Synthesis of a Fluorene Polyimide, GSU Chemistry Series, Grambling, LA, Spring 2002.
- Synthesis of Fluorene Derivatives for Nonlinear Optics Application, 12<sup>th</sup> Semi-Annual Alliance for Nonlinear Optics Project Review Meeting, Normal, Alabama, August 9-13, 2000.
- Synthesis of a NLO Fluorenone Polymer that has enhanced thermal stability and low alignment decay. 10<sup>th</sup> Semi-Annual Alliance for Nonlinear Optics Project Review Meeting, Normal, Alabama, July 13-14, 2000.

#### **STUDENT PRESENTATIONS**

- <u>Aaliyah Robinson</u>, Synthesis and Characterization of Polymers, Chemistry Department, Grambling State University, **May 2018**.
- <u>Dale Major</u>, and Connie Walton, Marilyn Franklin, Naidu Seetala, Biodegradability of four novel polyesters, 92<sup>nd</sup> Annual Meeting of Louisiana Academy of Sciences, Alexandria LA, March 10, 2018.
- <u>Elizabeth Eddy</u>, Determining the Biodegradability of Polyesters in Sea Water, Chemistry Department, Grambling State University, **May 2017**.
- <u>Jasmine Dorsey</u>, Synthesis and determination of the Viscosity of Biodegradable Polyesters, Chemistry Department, Grambling State University, **May 2017**.

- Niesha Nelson, Biodegradability Study of Polyesters Buried in Soil Samples, Chemistry Department, Grambling State University, August 2016.
- <u>Jefferson Ayika</u>, Synthesis and Characterization of Polyesters, Chemistry Department, Grambling State University, May 2016.
- Monroe Morgan and Connie Walton, Synthesis of Liquid Crystal Compounds for use in Beam Steering. Minority Leaders Program Winter Review Meeting, New Orleans LA, February 26, 2008.
- Alex Lodge and Connie Walton, Synthesis of Polymers for used in Electro-optic Modulators. 78<sup>th</sup> Annual Meeting of Louisiana Academy of Sciences, Lake Charles, LA, March 20, 2004.
- Alex Lodge and Connie Walton, Synthesis of Polymers for used in Electro-optic Modulators. 14<sup>th</sup> Annual Phillip Young Symposium, Grambling, LA, April 26, 2004.
- <u>Natalie Arnett</u> and Connie Walton, Synthesis and characterization of polyimides to be used in the fabrication of low driving voltage electro-optic modulators. 2003 University of Southern Mississippi Undergraduate Research Experience Exchange Conference, Hattiesburg MS, March 3, 2003.
- <u>Natalie Arnett</u> and Connie Walton, Synthesis and characterization of polyimides to be used in the fabrication of low driving voltage electro-optic modulators. 77<sup>th</sup> Annual Meeting of Louisiana Academy of Sciences Meeting, Gonzales LA, **March 20-21, 2003**.
- <u>Nicole Reeder</u> and Connie Walton, Investigation of Antimicrobial Activity of N,N Alkylated Fluorenone Derivatives, 13<sup>th</sup> Annual Phillip L. Young Research Symposium, Grambling State University Grambling LA, April 29, 2003.
- <u>Natalie Arnett</u> and Connie Walton, Synthesis and Characterization of Polyimides to be used in the Fabrication of Low Driving Voltage Electro-Optic Modulator, 13<sup>th</sup> Annual Phillip L. Young Research Symposium, Grambling State University Grambling, LA, April 29, 2003.
- <u>Janae Wills</u> and Connie Walton, Synthesis of Polyimides that Exhibit Nonlinear Optic Behavior, 6<sup>th</sup> Annual DOE-LAMP Conference, Baton Rouge, LA, Nov. 1-3, 2002.
- Alex Lodge and Connie Walton, Synthesis and Characterization of Polyimides to be used in the fabrication of low driving voltage electro-optic modulators. 7<sup>th</sup> Annual DOE-LAMP Conference, New Orleans, LA, Nov. 25-27, 2003.
- <u>Nicole Reeder</u> and Connie Walton, Investigation of Antimicrobial Activity of N,N Alkylated Fluorenone Derivatives, 6<sup>th</sup> Annual DOE-LAMP Conference, Baton Rouge, LA, Nov. 1-3, 2002

# BOARD OF SUPERVISORS FOR THE UNIVERSITY OF LOUISIANA SYSTEM

#### PERSONNEL COMMITTEE

#### **December 5, 2019**

Item I.2. Louisiana Tech University's request for approval to appoint Mr. Thomas Hoover as Chief Information Officer effective January 1, 2020.

#### **EXECUTIVE SUMMARY**

The University requests approval to appoint Mr. Thomas Hoover as Chief Information Officer effective January 1, 2020 at an annual salary of \$190,000. The staff recommends approval.

#### RECOMMENDATION

It is recommended that the following resolution be adopted:

**NOW, THEREFORE, BE IT RESOLVED,** that the Board of Supervisors for the University of Louisiana System hereby approves Louisiana Tech University's request to appoint Mr. Thomas Hoover as Chief Information Officer effective January 1, 2020.



OFFICE OF THE PRESIDENT

## LADIES AND GENTLEMEN OF THE BOARD OF SUPERVISORS FOR THE UNIVERSITY OF LOUISIANA SYSTEM

Louisiana Tech University is pleased to present to the Board of Supervisors a recommendation to appoint Mr. Thomas Hoover as Louisiana Tech's inaugural Chief Information Officer effective January 1, 2020, at an annual salary of \$190,000. Mr. Hoover was selected following a national search process in accordance with the most recent changes to Board Policy Number: FS-III.II.B-1b: Search Policies and Procedures for Positions of Dean or Higher which declares the recruitment and development of high quality administrators, faculty, and staff from all demographic, experiential, and cultural backgrounds a most high priority. Mr. Hoover's resume is attached.

Based on his proven administration experiences and accomplishments, I submit Mr. Thomas Hoover as Louisiana Tech University's choice for the leadership role in this important administrative position. Your favorable consideration of this appointment as Chief Information Officer at Louisiana Tech University is requested.

Sincerely,

Stille Kybree
Leslie K. Guice

**President** 



OFFICE OF THE PRESIDENT

October 28, 2019

Louisiana Tech University is pleased to present to the Board of Supervisors a recommendation to appoint Mr. Thomas Hoover as Louisiana Tech's inaugural Chief Information Officer effective January 1, 2020, at an annual salary of \$190,000. Mr. Hoover was selected following a national search process in accordance with the most recent changes to Board Policy Number: FS-III.II.B-1b: Search Policies and Procedures for Positions of Dean or Higher which declares the recruitment and development of high quality administrators, faculty, and staff from all demographic, experiential, and cultural backgrounds a most high priority. Mr. Hoover's resume is attached.

Mr. Thomas Hoover is currently the Chief Information Officer and Dean of the Library at the University of Louisiana at Monroe (ULM). In his last position, he served as Associate Vice Chancellor and Chief Information Officer at the University of Tennessee at Chattanooga (UTC). He is the university's highest-ranking technology executive, responsible for creating and implementing the technology vision at ULM. Mr. Hoover has worked in Information Technology in higher education since 1999. Prior to his appointment at ULM and UTC, he served as the Director of Instructional Technology Support at Pepperdine University in Malibu, California. Mr. Hoover was born in southern California and has a Bachelor's degree in Political Science and History from the University of California at Davis and a Master's in Public Policy from Pepperdine University's School of Public Policy.

Based on his proven administration experiences and accomplishments, I submit Mr. Thomas Hoover as Louisiana Tech University's choice for the leadership role in this important administrative position. Your favorable consideration of this appointment as Chief Information Officer at Louisiana Tech University is requested.

Sincerely,

Lesile K. Guice

**President** 

### Curriculum Vitae Thomas Hoover

2807 Foxxwood Drive Ruston, LA 71270 (310) 924-2814

Email: TSHoover@yahoo.com

#### PROFESSIONAL EXPERIENCE

### UNIVERSITY OF LOUISIANA MONROE, Monroe, LA

#### Chief Information Officer and Dean of the Library- Oct. '17 - present

Selected following a ULM nationwide search for the newly created position of Chief Information Officer and Dean of the Library. The Chief Information Officer and Dean of the Library is the university's highest-ranking technology executive and is responsible for creating and implementing the technology vision at the ULM. ULM has 33 full time central information technology employees as well as 20 library staff and faculty who develop strategic partnerships with 9,200 students and a 1,200 staff and faculty. This position is a member of the President's executive team and plays an integral role in the university's strategic plan.

#### Key Initiatives and Accomplishments

- Reorganization of central IT to create a department that is aligned with the university's strategic mission as well as provide more customer service focus, flexibility and adaptability to meet the university's needs.
- Created an Information Services organization that is comprised of the Library and Information Technology departments.
- Developed the state's first virtual reality computer lab consisting of 28 VR headsets and high-performance computers. The room is used by ULM classes as well as opened to community use providing the students of northeast Louisiana access to this cutting-edge technology.
- ULM is in the process of creating an Information Commons (InfoCommons) that will be the showcase of the state. The new InfoCommons will feature a unified support model between the library and information technology and have spaces designed for student collaboration, digital learning, experiential learning revolving around today's necessary skills to allow ULM's students to be successful after graduation.
- Implemented a new CRM product designed to improve and streamline the prospect and enrollment process.
- Working in collaboration with faculty to expand the use of eText books and open source books to support the Affordable Learning LOUISiana initiative.
- Led the implementation for using text messaging to engage prospective students.
- Launched Airborne Acadenics which is the commercialization of several different inhouse
  developed software to the higher education market place. This software is a service offering
  including: a degree audit applications, a portal to assist with student success and a faculty
  activities application.
- Implemented Microsoft Office 365 to ULM students, staff and faculty.
- Implemented campuswide two form factor authentification (MFA) that has radically reduced the number of compromised university accounts.
- Partnered with Amazon Web Services (AWS) to allow ULM students access to the industry's leading cloud service resource.

#### UNIVERSITY OF TENNESSEE AT CHATTANOOGA, Chattanooga, TN

### Associate Vice Chancellor and Chief Information Officer- Jan. '12 - Oct. '17

Selected following a UTC nationwide search for the newly created position of Associate Vice Chancellor and Chief Information Officer. The Associate Vice Chancellor and Chief Information Officer is the university's highest-ranking technology executive and responsible for creating and implementing the technology vision at the University of Tennessee at Chattanooga. UTC has 50 full time central information technology employees as well as 25 non-central information technology staff and developing strategic partnerships with 12,000 students and a 1,200 staff and faculty. The CIO also plays an integral role in the university's community engagement.

#### Key Initiatives and Accomplishments

- Reorganized central IT to create a department that is aligned with the Tennessee State Complete College Act as well as provide more customer service focus, flexiblity and adaptability to meet the university's need.
- Realigned IT financial, staffing and technical resources to bring the IT department to meet the
  needs of the university and allow better support of the academic mission of the university.
- Realigned staff in Information Technology. This created an organization that has less layers and empowers staff. It also allows for an academic computing and an infrastructure focused group.
- Engaged and empowered IT staff to source opportunities to make and build local partnerships.
- Brought website from antiquated to mobile friendly by organizing an across campus task force
  that was able to define objectives and implement rollout of new, accessible, adaptable website.
- Completed a Cable TV assessment. Involved students in evaluation process and rebid to reduce spending and incorporate student requested channels.
- Led the initiative to acquire a GENI Rack and make UTC the only non-research one institution with a GENI and using the GENI network.
- Developed and implemented a comprehensive communications plan both within Information Technology and from Information Technology to the campus.
- Founded the Center for Academic and Innovative Technology which develops innovative technology for academic use, support of educational technologies, e.g. learning management systems, lecture capture, online collaboration, and video conferencing.
- Implemented various alternative client computing solutions that reduced pc costs by 50% and reduced electricity consumption by 99%.
- Upgraded the university internet connection from 300m to 30gb to better handle the increased needs of the staff, faculty and students.
- Led implementation of University IT Master Plan that was drawn up by Berry Dunn.
- Implemented an awareness marketing campaign to bring attention to the vital role that IT plays
  on campus and also let the campus know about its services.
- Developed a regular consolidated purchasing of computers, saving the university labor and money.
- Created a customer service centric environment by re-vamping the help desk support model and implementing a customer Solutions Center.
- Lead implementation of Banner Ellucian Mobile for campus
- Established the university's first sustainable four-year computing device refresh program for faculty and staff.

Director of Instructional Technology Support, Information Technology – April '07-Jan. '12 Pepperdine University, Malibu, CA

Reporting to the Deputy Chief Information Officer, I directly supervise technology support personnel that work within each department of the undergraduate school, graduate campus support staff that work at Pepperdine's five graduate campuses across southern California, and the university's audio/visual department which is responsible for all classroom technology and video conferencing.

#### Key Initiatives and Accomplishments

- Co-founded the Center for Technology and Learning which provides training, documentation, and support for educational technologies, e.g. learning management systems, lecture capture, online collaboration, and video conferencing.
- Implemented various alternative client computing solutions that reduced pc costs by 68% and reduced electricity consumption by 90%
- Implemented a university-wide public printing solution which has increased reliability, consistency and performance in computer labs and library areas.
- Oversaw the university's video conference initiative that has been successful for both educational and administrative purposes.
- Developed a campus green power-saving initiative.
- Outsourced pc image creation saving the university labor and money.
- Initiated lecture capture pilot test to assess feasibility for a larger implementation.
- Member of information technology's Leadership Council which approves all technology purchases over \$25,000.
- Jointly managed \$3.1 million budget.
- Led "Future Search" that involved all departmental stakeholders in strategic planning to refocus the department's priorities.
- Led "70 Days of Summer" a cross-departmental collaborative effort to complete 17 projects during the course of one summer.
- Promoted virtual collaboration via Elluminate VCS.
- Provided leadership, supervision and strategic vision to 18 technology employees at Seaver College and five Pepperdine University graduate school campus locations throughout the Southern California region.

## Associate Director, Client Services Information Technology - Nov. '04 - April '07 Pepperdine University, Los Angeles, CA

- Had oversight of six graduate campuses and 30 full and part time employees throughout the Southern California region.
- Managed a \$1.8 million budget.
- Established and managed vendor relationships.
- Managed technology projects at the graduate campuses. Served as point person on every departmental technology upgrade, installation, or repair. Was an integral part of the technology design (electrical, data ports, wireless, and smart class technology) for the new Pepperdine University West Los Angeles campus.
- Led a University wide Desktop Support Task Force. Projects included: desktop standardization, remote desktop support, and cost reductions
- Transitioned all video conference units from ISDN to IP saving the university thousands of dollars annually and greatly increasing their use.

 Worked with senior Information Technology Management, Chief Information Officer (CIO), and Deans on operations of all graduate campuses, including implementation of new technology.

Associate Director, Graduate Campus Support, Information Technology - Nov. '02 - Nov. '04 Pepperdine University, Los Angeles, CA

 Managed day to day technology operations at all six Pepperdine University's graduate campuses and supervised 25 full and part time technology staff. Jointly managed a \$1.8 million budget including researching, recommending, and purchasing all major computer and technology equipment for the division.

Lab Manager, Graduate Campus Support, Information Technology - Aug. '00 - Nov. '02 Pepperdine University, Los Angeles, CA

 Managed day to day technology operations at Pepperdine University's largest graduate campus with 1200 students and 200 faculty/staff.

Lab Supervisor, Seaver Technology Group – Aug. '99 – Aug. '00 Pepperdine University, Los Angeles, CA

 Maintained 12 standing computer labs, trained students and faculty on the use of electronic classrooms tools (Blackboard, Xpress [Loomis product]), and supervised 20 employees.

Lead Lab Assistant, Seaver Technology Group – May '98- Aug. '99 Pepperdine University, Los Angeles, CA

Responsible for maintaining large PC and Mac computer labs.

Deputy Political Director, Buck McKeon for Congress - March '97 - July '97 Saugus, CA

Managed day to day operations of the campaign office.

Field Representative/Legislative Aide- Assemblyman Hoge - March '94 - January '97 South Pasadena/Sacramento, CA

 Worked as a liaison between constituents and met with community groups to understand their opinions of legislative matters

#### **EDUCATION**

MPP, School of Public Policy, Pepperdine University, Malibu, CA

#### **ADDITIONAL**

### **MEMBERSHIPS**

CDWG Higher Education Advisory Board 2008

Corporation for Education Network Initiatives in California Program Committee (CENIC) 2008/2009

EDUCAUSE West/Southwest Regional Conference Session Proposal Reviewer 2011

Campus Technology Magazine Advisory Board 2013-2019

NComputing Customer Advisory Council 2013

Tennessee Higher Education Information Technology Symposium Chairman 2014

Chattanooga Technology Council Member of the Board of Directors 2015-2017

**ACUTA Higher Education Advisory Panel 2015** 

EDUCAUSE Annual Conference Session Proposal Reviewer 2016

Campus Technology Innovation Awards Review Board 2016

Campus Technology Impact Awards Review Board 2017

Campus Technology Innovation Awards Review Board 2018

EDUCAUSE Annual Conference Session Proposal Reviewer 2019

Campus Technology Impact Awards Review Board 2019

#### CONFERENCE PRESENTATIONS

EDUCAUSE ELI Conference 2009 "Riding the Wave of Instructional Technology"
Jan. 2009

EDUCAUSE ELI Conference 2009 "Is Anyone Listening? Lecture Capture at Pepperdine University" Jan. 2009

Campus Technology 2009 "One Watt and \$70: Virtual Desktops Deliver Low-Cost Green Computing" July 2009

EDUCAUSE Annual Conference 2009 "Virtual Desktops: 60% cheaper but are they worth it?" Nov. 2009

EDUCAUSE Annual Conference 2009 "Riding the Wave of Emerging Technology at Pepperdine" Nov. 2009

Tech Ed Annual Conference 2010 "Implementing a Public Printing Solution at Institutions: Can it be Done? April 2010

Tech Ed Annual Conference 2010 Virtual Computing: "Riding the Wave of Virtualization at Pepperdine University" April 2010

Campus Technology 2010 "Virtual Desktops: 60% Cheaper But Are They Worth It?" July 2010 Campus Technology 2010 "Forecast for Malibu: Cloudy with a Chance of Virtual Computing" July 2010

26th Annual Conference on Distance Teaching & Learning Madison Wisconsin "Virtual desktops: Ensure access and equity in student computing" August 2010

EDUCAUSE Annual Conference 2010 "Virtual Desktops: 60% cheaper but will staff use them?" Oct. 2010

EDUCAUSE Annual Conference 2010 "Riding the Wave of Emerging Technology at Pepperdine University" Oct. 2010

EDUCAUSE Annual Conference 2010 "Pepperdine University's PepCloud internal cloud computing" Oct. 2010

EDUCAUSE West/Southwest Regional Conference 2011 "Getting everyone on the same LMS page" Feb 2011

2011 Sakai Conference "Scaling Up Sakai Support" June 2011

Campus Technology 2011 " Forecast for Malibu: Cloudy with Chance of Virtual Computing" July 2011

Campus Technology 2011 Forum "How to jump the curve and raise the bar for your IT group" Sept 2011

Campus Technology 2011 Forum "Getting to the 21st- Century Campus: How IT infrastructure supports Administrators' Top Priorities" Sept 2011

Campus Technology 2012 "Raising the Bar for IT" July 2012

Tennessee Symposium 2012 "Being the new IT Conductor on the UT 'Chattanooga Choo Choo' Coalition of Urban and Metropolitan Universities (CUMU) Annual Conference "Gig City-Gig University" Oct 2012

EDUCAUSE Annual Online Conference 2012 "How to upgrade your I.T. Engine at your institution" Nov 2012

Tennessee Higher Education IT Symposium 2013 "Moving Your IT Master Plan Forward" April 2013

Campus Technology 2013 "Moving your IT Master Plan Forward" July 2013

Campus Technology 2013 "Getting on Chattanooga's Virtual Choo Choo" July 2013

UBTech "Desktop Virtualization: Go Big or Go Small." June 2014

Campus Technology 2014 "Virtual Desktops work in labs, how about for staff?" July 2014

Campus Technology 2014 "72 Hours to 42 Minutes: Identity Management in Action" July 2014

Campus Technology 2014 "Bicoastal Next Generation Support" July 2014

Campus Technology 2014 "University of Tennessee at Chattanooga Website Extreme Makeover" July 2014

EDUCAUSE Annual Conference 2014 "Transforming IT: Designing and Nurturing Future IT Services and Organization" October 2014

Tennessee Higher Education IT Symposium 2015 "Putting all the Pieces Together" April 2015 Campus Technology 2015 "Prioritizing IT Budgets During University Cutbacks and Strategic Realignments" July 2015

Campus Technology 2015 "Bi-Coastal Desktop Management Made Simple and Done Right" July 2015

Campus Technology 2015 Executive CIO Summit "CIO Insights into Maximizing Big Data" July 2015

EDUCAUSE Annual Conference 2015 "Transforming IT: A Tale of Two Institutions" October 2015 Campus Technology 2016 "Confessions of a Solutions-based IT Organization" August 2016 Tennessee Higher Education IT Symposium 2015 "Derailing the data center disaster" April 2015 Campus Technology 2017 "Derailing the data center disaster" July 2017

LUC Library Conference 2018 "We See What You Did There (And We Liked It)"

EDUCAUSE Annual Conference 2018 "The Reality of VR: Classrooms for Student and Community Engagement" October 2018

## **Publications**

EDTECH Magazine Winter 2013 "How Colleges Should Transition to a New CIO: Some pointers from a leader who just moved from one university to another."

http://www.edtechmagazine.com/higher/article/2013/02/how-colleges-should-transition-new-cio

Campus Technology Magazine "Budget Survival Strategies" March 2013 Edition http://campustechnology.com/articles/2013/03/07/budget-survival-strategies.aspx

EDTECH Magazine Fall 2013 "Why Virtual Desktops Might Make Sense for Your College" http://www.edtechmagazine.com/higher/article/2013/10/why-virtual-desktops-might-make-sense-your-college Campus Technology Magazine "7 Tactics for Revamping IT" December 2013 Edition <a href="http://online.qmags.com/CPT1213#pg18&model">http://online.qmags.com/CPT1213#pg18&model</a>

eCampus News "Higher education agrees: Graduation success takes a village" October/November 2015 Edition <a href="http://viewer.zmags.com/publication/155209a6?page=8">http://viewer.zmags.com/publication/155209a6?page=8</a>

eCampus News "Flexible IT Infrastructure for Any Device" January 4th, 2016 http://www.ecampusnews.com/top-news/2016-higher-predictions-872/2/

Education Technology Insights "Building a Success Road for Education Technology" March 2016 http://www.educationtechnologyinsights.com/magazines/March/2016/

Campu Technology Magazine "Higher Level Decisions — One University's Cloud Strategy" April 2017 <a href="https://campustechnology.com/articles/2017/04/24/one-university-cloud-strategy.aspx">https://campustechnology.com/articles/2017/04/24/one-university-cloud-strategy.aspx</a>

Campus Technology Magazine "7 Ed Tech Trends to Watch in 2018" January 2018 Edition <a href="https://campustechnology.com/articles/2018/01/11/7-ed-tech-trends-to-watch-in-2018.aspx">https://campustechnology.com/articles/2018/01/11/7-ed-tech-trends-to-watch-in-2018.aspx</a>

#### **Awards**

Citrix Innovation Award Feb 2010

#### References

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