Letter of Interest for Southeastern Louisiana University Presidential Search

Driven by a strong desire to lead and serve within a progressive learning centered university, please accept this letter of interest for consideration of President of Southeastern Louisiana University. Expanded access to higher education is fundamental in building the future of our Nation post pandemic and ensuring global competitiveness of graduates. As Chancellor of Northshore Technical Community College, I have benefited from being closest to the impact as the college has transformed local and regional economies through innovative curriculum design and a collective responsibility to advance student success and completion through a shared vision. Leading with urgency, transparency and authenticity provides rich opportunities for continued growth, learning, and relevance as a leader. With over twenty-four years of experience in higher education, I have led key initiatives within the college and system of community and technical colleges to advance dynamic opportunities for students through a holistic college and career readiness platform centered on student success.

The culmination of these efforts has resulted in local and national recognition demonstrating the value-added proposition of college mission. Northshore Technical Community College was recognized in the Community College Week December 2015 publication, ranking colleges for growth. The college ranked 6th in the nation for fastest growth for a college of its size. In addition, NTCC was nationally recognized by the Brookings Institute in 2015 for the economic value of its graduates and ranked 3rd in the nation in 2018 for growth by the Chronicle of Higher Education.

As Chancellor, I was recognized by St. Tammany Economic Development as Innovator of the Year in 2014 and the college was recognized as Partner of the Year in 2015 for establishing a model for industry engagement through the development of the maritime industry consortium. In addition, I was honored to accept the St. Tammany Chamber of Commerce Community Leadership award in 2017 for recognition in leading business, education, and community development initiatives in support of St. Tammany Parish businesses. These accomplishments are a direct result of regional market driven sector-based strategies that ensure relevance in education and workforce development while building pathways to prosperity for students.

Market driven strategies are essential to the development of curriculum and programming that ensure the success of today's graduates to prepare them for the jobs of the future. Additional program development efforts centered on Science, Technology, Engineering and Math (STEM) provide added emphasis on high wage and high demand fields of study. Of key importance in this work is the development of educational pathways that transcend the spectrum of education. I have extensive experience in working with multiple secondary school systems and universities to expand transfer of coursework through progressive education attainment. By coupling academics and industry recognized credentials that ensure relevance, increased student retention, and heightened student engagement, innovative pathways to education and prosperity emerge. These efforts have resulted in partnerships with multiple universities, diverse industry sectors, and several secondary school partners. Examples include the establishment of the industry recognized Mechatronics Apprenticeship training program in partnership with GNO, Inc. and area colleges and advanced manufacturing industry partners, the LCTCS statewide AWS Cloud Associate Degree implementation which I served as the lead facilitator for the community and technical college system, and the successful launch of the Clinical Certified Medical Assistant to Practical Nursing bridge program serving North Oaks Health System, St. Tammany Health System, and Ochsner Health System.

Seamless educational pathways designed by engaged partners lead to increased graduation and transfer rates fundamental to accountability models tied to financial viability in today's rapidly changing landscape of higher education. Evidence of this success was revealed in 2017 during the launch of our STEM pathways initiative where the 14th day enrollment census for NTCC demonstrated a 20% growth in enrollment and a 21% growth in student credit hour generation. Additionally, in 2021 and 2022 the Louisiana Board of Regents State of Dual Enrollment Report distinguished Northshore Technical Community College as the lead dual enrollment provider of Louisiana's community and technical colleges. Enrollment growth, student retention, and completion continue to drive regional and state economic development initiatives central to the growth and sustainability of families, communities, economies, and the college. As NTCC emerges from the Pandemic, the college has surpassed student credit hour generation and enrollment from the 2019-2020 academic year and expanded customized training programs with health care partners resulting in a 25% increase in student and professor endowments and a 75% increase in revenue generation from 2020 – 2022. Such growth provided for the implementation of a PayScale faculty and salary study triggering a multi-year plan providing salary increases to faculty and staff as retention of talent within the institution sustains excellence in quality delivery of mission.

While enrollment growth demonstrates expanded student access, comprehensive transfer partnerships like the Connect to Success signature transfer program between Northshore Technical Community College and Southeastern Louisiana University (SLU) ensure sustainability of access to higher education and increased workforce participation. Initiated in 2011, "Connect to Success" serves as a unique student centered educational pathway for students seeking admission to SLU. In partnership with our regional university, today NTCC delivers transferable courses in general education and humanities in addition to the Louisiana Transfer Degree. The scope of this program has also included essential collaborations such as co-hosting joint legislative events, the co-location of a workforce and economic development division at the Southeastern Small Business Development Center, joint faculty development, a nursing bridge pilot program, and expanded student services and engagement to include housing, joint STEM programming, extracurricular activities, ROTC, healthcare and counseling services. The Connect to Success program has been recognized by legislative delegations and state leaders as a model partnership between community college and university partners. While pandemic impacts to higher education policy have resulted in reimagining the former structure of the Connect to Success program, the culmination of heightened partnerships outside of enrollment and admissions has created a strong NTCC culture of transfer and progressive partnerships with Southeastern Louisiana University.

Growth strategies beyond student enrollment are essential in building a foundation for future success. With aging infrastructure, the first rural advanced technology center of NTCC located in Greensburg, LA was completed resulting in a 40,000 square foot \$8 million facility in 2011. Following the completion of this workforce development and education transfer project, three additional facilities were designed and completed with a new Lacombe Main Campus, Lacombe Advanced Technology Center, and Livingston Campus supporting strategic private/public investments in strengthening communities throughout the greater Northshore region. On February 3rd, 2017 our college opened a \$10 million-dollar STEM campus in Lacombe which required a 12% match from private industry or public partnerships. As Chancellor, I secured \$1.8 million dollars in land, infrastructure and equipment donations to achieve match necessary for construction in collaboration with St. Tammany Parish Government. In addition, I certified a 12% match to construct a \$5 million-dollar Advanced Technology Center in Livingston parish

completed fall 2019 in partnership with the Livingston Parish School Board. I successfully worked with FEMA and St. Tammany Parish Government to relocate the Hurricane Katrina damaged Slidell Campus to the new STEM campus in Lacombe leading to the culmination of expanded advanced technologies curriculum within a 3.8 million-dollar investment opening fall 2019. Finally, in 2021 I worked with Louisiana Economic Development and local legislators to secure a 9.9 million-dollar Diesel Campus construction project at our rural campus in Bogalusa, LA in addition to working with legislators to secure 500K for land acquisition for future expansion of the Livingston Campus. In total, I have demonstrated experience in working with internal and external stakeholders securing just over 40 million-dollars in infrastructure investments from 2011 – 2021. With years of proven experience in the design, development, and construction of facilities dedicated to postsecondary education and training, I will bring this same energy and talent to Southeastern Louisiana University delivering strategic investments in infrastructure coupled with private investment supporting the 21st century learning experience.

Innovation in education sustains through strategic planning and transformational decision making leading to the success of a shared vision for the university embraced by key stakeholders. Facing higher education funding reductions, I led the college in 2011 to embark on a new strategic planning initiative resulting in the construction of new facilities, expanded STEM program development, and a college reorganization. This reorganization established a workforce education alignment, demonstrating value for all stakeholders through the establishment of the Strategic Initiatives Division. In a short period of time, this effort has produced tangible results and strengthened the relationship between academics and workforce education yielding over 1 million dollars in private investment.

Relevant transferable courses result from industry engagement, solution centered curriculum development, and the building of high school to postsecondary career pathways leading to high wage high demand job opportunities. Successful curriculum integration efforts emerging from the efforts of the strategic initiatives division and academics led to increased private industry donations and STEM pathway agreements in engineering and maritime studies with the University of New Orleans, business and biological sciences with Southeastern Louisiana University, health sciences with Franciscan Missionaries of our Lady University, and an applied technology pathway with the University of Southern Mississippi. Regional sector driven pathways continue to advance student success and global competitiveness.

As a college leader in the Louisiana Community and Technical College System, I have been fortunate to serve in various leadership roles supportive of higher education in Louisiana and the nation. I have honorably served at the request of LCTCS President Dr. Monty Sullivan as Chair of the LCTCS Finance and Administration Committee and Chair of the LCTCS Advancement, Public Affairs, and Legislative Affairs Committee. In addition, I have served as President of the Conference of Louisiana Colleges and Universities, Commissioner on the Louisiana State STEM Advisory Council, and President of COMBASE, a national affiliate organization of the American Association of Community Colleges focused on community-based education. Such leadership opportunities have served a professional benefit expanding my collegial network of progressive and innovative leaders providing valuable mentorship and growth opportunities for myself and the college. This experience also prepared me to serve as Interim Chancellor of Delgado Community College, Louisiana's largest community college, during their search for a new college leader.

While personal and professional growth is essential to leading colleges and universities, talent development is the true test of a proven leader. This is evidenced by three of my Executive Cabinet members being elevated to campus head posts during my tenure; Dr. Daniel Roberts, Acting Chancellor of Northshore Technical Community College, Dr. Tina Tinney, Chancellor of Nunez Community College and Dr. Jim Carlson, Interim Chancellor of River Parishes Community College. In addition, during my tenure fifteen women and minorities have elevated to leadership posts within and outside of the college demonstrating a progressive culture of diversity and investment in sustainability of mission. With women and minority students comprising a large portion of community college enrollment, success of students is realized when they see themselves on campus and in the classroom through administration and faculty leaders committed to their success. Building diverse depth in leadership within the college also provided unique opportunities for System support providing me the opportunity to lead Delgado Community College as Interim Chancellor during the search for a permanent leader.

Serving as Interim Chancellor of Delgado Community College from September 2018 to June 2019, I worked collegially with the Executive Cabinet, College Council, Faculty Senate, Staff Association, and external stakeholders in overseeing and orchestrating the successful implementation of academic and workforce education programs, on/off campus classes, business and industry collaborations, policies, procedures, budgets, student services programs, and ensuring the strategic plan was achieved through the college's programs, services, and activities in alignment with LCTCS system wide priorities and objectives. I engaged heavily with community and civic leaders and elected officials to help bring resources to the region, to ensure programs meet the short and long-term needs of area business and industry, and to forge area/community collaborations in order to provide regional services including university offerings, distance education, dual enrollment, adult literacy, and more. I identified external investments in support of the college foundation, including but not limited to land acquisition, equipment donations, facility donations, scholarship endowments and endowed professorships.

Examples of strategic initiatives and innovations launched during my tenure include the following: Established Delgado Community College and University of Holy Cross Culinary Transfer Agreement providing students opportunities to transition to UHC as Juniors in the B.S. in Culinary within the Food Science program, established Delgado Community College and Tulane University School of Professional Advancement (SoPA) transfer agreement creating pathway for Delgado graduates to earn Bachelor's degrees at Tulane University, established Delgado Community College and Universal Transfer agreement with the University of New Orleans providing *Instant Admit* resources to students, established Delgado Community College and Southern University of New Orleans Transfer Agreement inclusive of first Reverse Transfer Awarding of Degrees, established Delgado Community College and Loyola University Transfer Agreement, established Delgado Community College and Nunez Community College Transfer Agreement, and established the Delgado Community College and New Orleans Culinary and Hospitality Institute Agreement.

In addition to ensuring expanded transfer opportunities for students, I participated in key infrastructure investments in facilities and established innovative market driven programs of study. In fall 2018, I secured final remaining match funding in support of bond sale for a14 million-dollar STEM Campus on the Westbank of New Orleans. I also led the completion of design and development of the new Westbank STEM Campus as well as engaged in design and

development of a 36 million- dollar Nursing/Allied Health/and/Culinary renovation. In addition, I advanced innovative workforce development projects in coordination with community college partners and GNO, Inc. in establishing the first Mechatronics Apprenticeship program in Louisiana, secured Rapid Response funding to support advanced safety training in the maritime sector and expanded medical lab technician training in the health and hospitals sector. I provided leadership, guidance and support for increasing financial resources both publicly and privately for holistic student support services addressing food insecurity, transportation, mental health, and student scholarships. I facilitated the successful launch of Health Coach Certificate training in partnership with LSU Health Sciences Center and led the LCTCS design and development of AWS Educate Cloud Associate Degree launch and implementation. I provided active leadership and planning in implementation of Title III Strengthening Institutions Grant by reimagining academic advising and restructuring departments and divisions to advance student retention and completion goals and objectives, provided additional resources and support to Campus Police and advanced planning in the successful launch of Education Design Labs Single Moms Success Challenge.

Central to the mission of a progressive and responsive higher education institution is global competitiveness. As a Fellow of the Slazburg Global Leadership Institute, I have an understanding of the challenges facing our world and the importance of infusing global citizenship and service learning within curriculum. With funding support from AT&T and the Louisiana Community and Technical College System Foundation, I co-developed a service learning study abroad program to Cartago, Costa Rica. Students and faculty from multiple community colleges participated in meaningful service learning experiences at an orphanage, senior living home, elementary school and HIV clinic. Students were able to return and participate in local service learning projects. As a direct result, students pledged over 400 hours of service to several regional nonprofits by participating in our college internal giving campaign. In addition, our college was selected as one of fifty colleges and universities to receive a first generation study abroad grant by the Center on International Education Exchange. In January 2016, nine students and two faculty members participated in a fourteen day intensive first generation study abroad experience in the United Arab Emirates. The rigorous curriculum included industrial visits of both maritime ports and expansive construction projects, cultural emersion and senior project demonstrations with students of American University in Sharjah. In 2018, in partnership with GNO, Inc. the college facilitated a study abroad program centered on water management with students studying in Amsterdam.

Having participated in these unique learning centered study abroad programs, in addition to consulting in partnership with the Council on Occupational Education at Jeddah Community College in Jeddah, Saudi Arabia, I have learned that global issues translate to local issues and leadership outside of the college and within communities is critical now more than ever in solving problems. As past President of Family Promise of St. Tammany, I witnessed firsthand the need within our community as we worked to support the invisible homeless in our parish through an interfaith congregational network and parish government collaboration. As Board President, I worked with community leaders to raise funds and awareness to address homelessness and keep families together therefore strengthening communities culminating in a successful fundraising campaign to construct a new Day Center. Future leaders in higher education must play a key role in community development eliminating cycles of generational educational poverty, enhancing quality of life, and growing the economy as well as leading in times of crisis.

Higher education response to pandemic and social justice in the year of 2020 has resulted in unprecedented systemic and organizational change. As a tested and proven leader experiencing past disaster and economic recovery resulting from hurricane Katrina, the BP Oil Spill, a state financial collapse, the 2016 floods, Hurricane Ida and the Pandemic, I have successfully demonstrated a record of resilience, partnership, and recovery building a stronger college and strengthening all communities served by its mission. After hurricane Katrina, I led the design and development of the Louisiana Technical College Rapid Response plan culminating in over 4,000 individuals trained across the state to participate in the short and long-term recovery efforts. During the BP Oil Spill, I secured rapid response funding to train 1,000 individuals in oil spill clean-up and recovery. During the years of the state financial collapse, I re-organized the college three times creating efficiencies and minimizing the number of individuals impacted by layoffs. Finally, as a result of the 2016 floods, our college developed a disaster recovery series, empowering home owners with the knowledge and skills to recover their homes immediately following the storm. While these accomplishments represent a responsive college dedicated to community advancement, the global pandemic of 2020 and the social justice movement presented an unprecedented challenge to the higher education community as a whole. Such examples demonstrate that I am a proven leader who leads outward during times of crisis with transparency and accessibility, therefore galvanizing the college and communities inspiring hope and honoring resilience by bringing people together.

As President of COMBASE, a national affiliate of the American Association of Community Colleges, I convened the Executive Board in May 2020 to determine a path to connect community college leaders during pandemic to network, problem solve, and share best practices. The culminating outcome was the establishment of a quarterly virtual leadership series sponsored by CISCO supporting college presidents and executive cabinet members. Each series featured a keynote speaker followed by member college presentations. The series officially launched in June of 2020 and featured presentations on enrollment management in pandemic, risk management in pandemic and leading in times of global pandemic and a social justice movement. Engagement in national dialog has provided a rich opportunity for local considerations and growth leading to early success in crisis response.

In May of 2020, I established a Social Justice Taskforce. The charge of the committee was to evaluate current campus climate and identify actionable goals for consideration. Northshore Technical Community College established a taskforce to ensure sustainable and measurable goals and objectives centered on diversity, equity, and inclusion. The taskforce established committees to focus on assessment & planning, mission statement & curriculum, representation/recruitment/mentorship, and conversation/awareness and planning. In addition, the college implemented the Higher Education Data Survey (HEDS) campus climate survey to guide current and future planning and as Chancellor, I have initiated changes in organizational structure supported by policy enhancement and talent development. Such changes in organizational structure operationalize and institutionalize those highest priorities essential to the success of the college as a whole.

Early success in transformation of culture through engagement is represented in the NTCC Institutional Effectiveness 2021 Annual Report which indicates fall to fall student retention increased 11% from the fall 2018 baseline, the college maintained a fall to spring retention rate of 74% compared to the spring 2018 baseline, certificate completers have increased 20% from the 2018 baseline, diploma completers have increased 54% from the 2018 baseline, minority completion increased 40% since 2018, and adult learner completion increased 38% since 2018.

Campus growth and transformation is dependent upon a strong foundation centered on health, safety, and security. As colleges and universities continue to emerge from the Pandemic, heightened awareness of mental health support is illuminating the call for resource alignment and interdisciplinary collaborations essential to navigating complex issues facing students and families. Research indicates that reported anxiety, depression, and suicide continue to rise steadily on college and university campuses.

During the height of the pandemic, I collaborated with NAMI St. Tammany to offer Adult Mental Health First Aid to over 30 faculty and staff members throughout the greater Northshore region. Professional development provided proactive measures in anticipation of supporting students through the trauma of isolation, loss of loved ones, financial loss, and lack of technological access to support on-line learning. This investment led to additional professional development and student support opportunities at the college strengthening a student support strategy directly linked to retention and completion. Leaders of higher education institutions must continue to place mental health support strategies first in resource alignment and strategic planning.

As Chancellor, I have made key strategic investments in building an information technology departmental infrastructure and implementing multiple security measures such as CrowdStrike to reduce the likelihood that a security breach can occur. Continuous addition and modification of security measures while balancing the ease of use for students and employees has been center to the college mission. All students and employees must remain vigilant of potential attempts to compromise security such as phishing attempts. Continuous cybersecurity training for all employees to help them recognize potential threats and how to react if an attack is spotted guides our collective work. As universities prepare graduates in information technology, it is paramount that faculty and staff in related departments meet continuously to strategically guide leadership in current and future technological advancements and investments necessary to deliver the mission.

Given the opportunity to serve as the next President of Southeastern Louisiana University, I pledge to dedicate my personal and professional expertise in serving others to advance success for the Lion family in total. Celebrating 24 years of marriage to my wife Misty, collectively we will dedicate each day to ensuring the health and wellness of students, faculty and staff. Misty will bring genuine love of people and mission to Southeastern. As a proven leader in women's mental health, Misty will bring 20 years of experience as a private practice Licensed Professional Counselor to the Lion family in service supporting the needs of the University. She will also ensure as President that I will not only model work/life balance, but ensure that future growth and development of Southeastern Louisiana University is built upon a foundation of health and wellness culminating student success.

As a servant leader, I commit to advancing a strategic vision that illuminates the personal and professional development of past, current, and future students by building pathways to prosperity through leading a progressive and innovative higher education enterprise.

Sincerely,

William S. Wainwright, Ph.D.

William S. Warmerget

EXECUTIVE SUMMARY

Strategic Higher Education Executive with a distinguished career and demonstrated progressive leadership experiences and accomplishments as Chancellor, Vice President, Dean, Regional Director and Faculty within award winning, nationally recognized higher education and workforce development institutions. Possesses outstanding strengths and achievements in leadership, learning, collaboration, innovation, growth strategies, and economic development. A professional, accomplished, and versatile communicator and executive leader instilling confidence and promoting internal and external relationships that have proven to bring return on investment while fortifying, driving, and sustaining desired outcomes.

EDUCATION

Doctorate of Philosophy, Higher Education Administration (2011)
University of New Orleans | New Orleans, LA

Master of Education, Adult and Continuing Education (Honor Graduate - 1999) Northwestern State University | Natchitoches, LA

Bachelor of Science, Criminal Justice (1995)
Minors in English and Sociology, *Dean's List*University of Southwestern Louisiana | Lafayette, LA

Institute for Citizens & Scholars Higher Education Policy Fellowship (2021/2022)

Salzburg Global Leadership Fellow (2012)

Harvard Institute for Educational Management Fellow (2012)

Global Career Development Facilitator (2001)

Kennesaw State University Center for Credentialing and Education, Inc. | Kennesaw, GA

FUNCTIONAL AREAS OF DEMONSTRATED EXPERTISE

Northshore Technical Community College, Lacombe, LA 2006-Present

Northshore Technical Community College is committed to providing quality workforce education and transfer opportunities by awarding associate degrees, technical diplomas, and certificates to students seeking a competitive edge in today's global economy. Northshore is comprised of multiple campuses in the region north of New Orleans and east of Baton Rouge, serving 8,744 students in credit and non-credit program offerings in 2020-2021. Total full-time employees: 189 (2021) Fiscal Year 2021 Total Budget for the institution is \$15.2 million. Northshore Technical Community College is accredited by the Southern Association of Colleges and Schools Commission on Colleges (SACSCOC).

CHANCELLOR

As Chief Executive Officer, work collegially with the College Executive Cabinet, College Leadership Team, faculty and staff in overseeing and orchestrating the successful implementation of academic, transfer, and technical educational programs, on/off campus classes, business and industry/workforce development training, policies, procedures, budgets, student services programs, and ensuring that the college's strategic plan is achieved through the programs, services, and activities in alignment with Louisiana Community and Technical College System (LCTCS) system-wide priorities and objectives. Work with community and civic leaders and elected officials to help bring resources to the region, to ensure programs meet the short and long-term needs of area business and industry, and to forge area community and university collaborations in order to ensure student access and success through university offerings, distance education, dual enrollment, adult literacy, and more. Secure both private and public financial investment in support of the Northshore College Enhancement Foundation.

Achievements:

- Top Workplace by NOLA.com 2018-2023
- Transitioned college accreditation from the Council on Occupational Education to SACSCOC in 2020
- Secured \$9.9 Million in 2021 Legislative Session in House Bill 2 for Diesel Program Expansion for Sullivan Campus
- Secured \$500,000 in 2021 Legislative Session in Supplemental Appropriation for Land Acquisition for Livingston Campus and \$100,000 in Supplemental Appropriation for parking expansion in the 2022 Legislative Session
- Led Design and Facilitation of national COMBASE Leadership Series in Response to Pandemic and Social Justice Call to Action
- Achieved 100% College Internal Giving 2017, 2018, 2019, 2020, 2021
- Established College Social Justice Task Force May 2020 Transitioned to Standting Committee Fall 2021
- Ranked 3rd fastest growing community college in 2018 by Chronicle of Higher Education
- College awarded \$1.9 million US Department of Labor Delta Regional Authority Grant for Mechatronics Apprenticeship Training
- Achieved Number One Ranking in the Nation in the category of providing "value added" in terms of earning potential and
 earning power of graduates, receiving a perfect score of 100 in The Brookings Institute Study, "Beyond College
 Rankings, a value added approach to assessing two and four year schools". The study found that the expected
 occupational earning power of the typical NTCC graduate is \$62,056, but the actual occupational earning power is
 \$76,849, giving the college a perfect score of 100
- Tripled enrollment since appointment as Chancellor in 2011
- National Ranking by Community College Week Publication, December 2015: Ranked 6th in Nation for Fastest Growth for College Size, Achieving 16.0% increase in student enrollment from Fall 2013 to Fall 2014
- Tripled number of business and industry partnerships as measured by Our Louisiana 2020
- Established Northshore College Enhancement Foundation 2016
- Established Faculty Senate 2014
- Established Phi Theta Kappa Honors organization for the college 2014
- Activated college flood recovery training effort serving over 500 citizens impacted by 2016 floods and Hurricane Ida
- Construction of \$10 million STEM campus; construction required a 12% match from private industry or public

- partnerships. As Chancellor, secured \$1.8 million in land, infrastructure, and equipment donations to achieve match necessary for construction.
- Certified 12% match to construct \$5 million Advanced Technology Center in Livingston Parish. Construction completed in fall 2019. 12% match includes land donation from the Parish School System, 70K from Livingston Tomorrow Investors, and 10K donation from private industry.
- Completed design, development and construction of \$3.8 million Advanced Technology Center constructed on site of new STEM campus in 2019. Concludes hurricane Katrina FEMA projects for the college.
- College Awarded ACT Louisiana Exemplar for College & Career Readiness, 2015
- Secured private investment to establish scholarship endowment and funds to construct two STEM outdoor classrooms: Completion 2019.
- St. Tammany West Chamber of Commerce Community Leadership Award 2017
- St. Tammany Economic Development Partnership of the Year, 2015
- St. Tammany Economic Development Innovator of the Year, 2014
- Established Progressive Education Attainment Pathways initiative, the first innovative pathways initiative in the State of Louisiana, building pathways in Pre-Engineering, Maritime Technology, and Biological Sciences, incorporating transferrable credit blended with industry recognized credentials, and yielding partnerships with Southeastern Louisiana University, University of New Orleans and Our Lady of the Lake College.
- Restructured the college (in response to reduced state funding) to establish workforce alignment through the
 development of the Strategic Initiatives Division. Achieved consecutive balanced budgets and the establishment of a
 college foundation and STEM division yielding sustainable financial investments in strategic initiatives. Investments
 include the Maritime sector, Mechatronics supporting the Advanced Manufacturing sector, and the completion of the
 Ray Smith Memorial Early Learning Center.
- Established 2015 Study Abroad Programs to Costa Rica and United Arab Emirates with Concentrations in Service Learning and Maritime
- Established 2017 Study Abroad Program in Water Management in Amsterdam
- American Association of Community Colleges Research, Innovation & Emerging Trends Commission Member, 2015
- Honorary Member of Phi Theta Kappa, 2015
- Completed construction of \$8 million Advanced Technology Campus in St. Helena Parish in 2011
- Successfully secured consecutive USDOL YouthBuild Grants totaling \$12 million
- National Championship Recognition of Students in Skills USA
- Self-Study Trainer for Community Colleges Seeking Accreditation in Jeddah, Saudi Arabia, March 2010
- Served as Preliminary Team Member for Jeddah Community College Accreditation Visit, March 2009
- Represented LCTCS and Council on Occupational Education as Self Study Trainer for Jeddah Community College, Jeddah, Saudi Arabia, October 2008
- Self-Study Trainer for Council on Occupational Education, Atlanta, GA, 2007
- Fundamentals of Title IV Administration Certification

INTERIM CHANCELLOR Delgado Community College (2018 - 2019)

Delgado Community College, a comprehensive community college, offers programs through the Associate degree. The College provides a learning-centered environment through face-to-face and distance education to prepare students from diverse backgrounds to attain their educational, career, and personal goals, to think critically, to demonstrate leadership and to be productive and responsible citizens. Delgado Community College celebrated 100 years of service to the New Orleans region in 2021. The oldest and largest community college in Louisiana, Delgado provides instruction online and at six locations. Accredited by the Southern Association of Colleges and Schools, Delgado offers students the most comprehensive array of education and training services available in the 10-parish New Orleans region. Additionally, Delgado has articulation agreements with state four-year colleges and universities that allow students to smoothly transfer their Delgado credits to bachelor's degree programs. As well as offering degrees and transferable college credits, Delgado provides diplomas and certificates in many professional and technical areas. 2018 Annual Enrollment 20,394. Areas of Study 114. Total Operating

Budget 78.5 Million

As Chief Executive Officer, worked collegially with the College Executive Cabinet, College Council, Faculty Senate, Staff Association, and external stakeholders in overseeing and orchestrating the successful implementation of academic and workforce training programs, on/off campus classes, business and industry collaborations, policies, procedures, budgets, student services programs, and ensuring the strategic plan is achieved through the college's programs, services, and activities in alignment with LCTCS system wide priorities and objectives. Worked with community and civic leaders and elected officials to help bring resources to the region, to ensure programs meet the short and long-term needs of area business and industry, and to forge area/community collaborations in order to provide regional services including university offerings, distance education, dual enrollment, adult literacy, and more. Identified external investments in support of the college foundation including but not limited to land acquisition, equipment donations, facility donations, and scholarship endowments and endowed professorships.

Achievements:

- Established Delgado Community College and University of Holy Cross Culinary Transfer Agreement providing students opportunities to transition to UHC as Juniors in the B.S. in Culinology within the Food Science program
- Established Delgado Community College and Tulane University School of Professional Advancement (SoPA) transfer agreement creating pathway for Delgado graduates to earn Bachelor's degrees at Tulane University
- Established Delgado Community College and Universal Transfer agreement with the University of New Orleans
 providing Instant Admit resources to students
- Established Delgado Community College and Southern University of New Orleans Transfer Agreement inclusive of first Reverse Transfer Awarding of Degrees
- Established Delgado Community College and Loyola University Transfer Agreement
- Established Delgado Community College and Nunez Community College Transfer Agreement
- Established Delgado Community College and New Orleans Culinary and Hospitality Institute Agreement
- Secured final remaining match funding in support of bond sale for 14 million dollar STEM Campus
- Completed Design and Development of STEM Campus
- Initiated Design and Development of Nursing/Allied Health/and/Culinary Rennovation (36 million)
- Advanced innovative workforce development projects in coordination with community college partners and GNO, Inc. in establishing the first Mechatronics Apprenticeship program in Louisiana
- Secured Rapid Response funding to support advanced safety training the the maritime sector and expanded medical lab technician training in the health and hospitals sector
- Provided leadership, guidance and support for increasing financial resources both publicly and privately for holistic student support services addressing food insecurity, transportation, mental health, and student scholarships
- Successful launch of Health Coach Certificate training in Partnership with LSU Health Sciences Center
- Led the LCTCS Design and Development of AWS Educate Cloud Associate Degree Launch and Implementation in partnership with GNO, Inc. and Louisiana Economic Development
- Active leadership and planning in the design and development of the Delgado Charity School of Nursing & Culinary Campus relocation and renovation and design and development of the Westbank STEM Campus
- Active leadership and planning in implementation of Title III Strengthening Institutions Grant by reimagining academic advising and restructuring departments and divisions to advance student retention and completion goals and objectives

- Top Winner Best Two-Year College by New Orleans City Business
- Successful Launch of Education Design Labs Single Moms Success Challenge

Safety Council of the Louisiana Capital Area, Baton Rouge, LA 2006

Safety Council of the Louisiana Capital Area, now known as the Alliance Safety Council, is a non-profit organization dedicated to improving safety in the workplace, community, and the home. For over 50 years, the council has worked with its members to build safer workplaces and communities.

VICE PRESIDENT, BUSINESS DEVELOPMENT & TRAINING

Led the administration of the council's business development and training functions.

Sample Achievements:

- Fostered relationships with clients in the energy, petrochemical, and oil industries for the delivery of OSHA training, New Hire Orientation, and Basic Safety Awareness.
- Directly managed the e-learning division (Blue Noodle Group) and the development programs and orientations developed via flash media
- Supervised the Certified Occupational Safety Specialist (COSS) signature program, negotiated contracts with national clients, and facilitated the development of new programs
- Led the PowerSafe web-based training program delivered to the energy industry at the local, regional, and national levels
- Co-developed a long-range strategic plan for the Safety Council in close collaboration with the executive leadership team

Louisiana Technical College, Greater Capital Area District II, Baton Rouge, LA 2002-2006

DEAN, WORKFORCE DEVELOPMENT

Sample Achievements:

- Orchestrated the coordination of workforce development practices and procedures for seven campuses comprising Louisiana Technical College (LTC) District II
- Chaired the Workforce Development Council for the Louisiana Technical College, facilitating the development of
 consistent practices and procedures guiding the delivery of technical training, non-credit college-wide inventory, and
 professional development opportunities
- Authored Louisiana Department of Labor Incumbent Worker Grants totaling \$4 million for LTC District II
- Authored LTC District II Rapid Response Plan in response to hurricane Katrina
- Partnered with Toyota Motors Inc. to establish the first Toyota Technical Education Network training program in Louisiana
- Provided technical assistance to campuses in LTC District II to foster business and industry relationships and workforce development initiatives
- Conducted in-depth workforce development study for LTC District II which was published in the Community College
 Journal of Research and Practice
- Chaired LTC District II Annual Professional Development Institute
- Chaired the LTC District I, II, and II Leadership Development Academy and Internship program
- Served as Public Affairs Director for LTC District II

Louisiana Technical College, Hammond Area Campus, Hammond, LA 2002-2004

DEAN

Sample Achievements:

- Oversight and leadership of the Louisiana Technical College Hammond Area Campus consisting of a 50,000 square foot facility, 30 professional faculty and staff, and a budget of \$1.2 million
- Coordinated the development of technical training programs, Louisiana Department of Labor Incumbent Worker Grants, Carl Perkins Local Application Plans, Temporary Assistance for Needy Families (TANF) grants, and contracts with business and industry for customized training
- Served as team leader for the development of an Enrollment Management Plan that received an Award of Excellence by Noel-Levitz
- Led campus administration, faculty, and staff in the successful completion of a Council on Occupational Education accreditation visit
- Initiated various dual enrollment partnerships with the Tangipahoa Parish School System
- Increased campus enrollment steadily over six semesters
- Initiated a campus beautification committee leading to notable change in the campus environment and community
- Facilitated a successful campus Capital Outlay project
- Served as member of the Hammond Chamber of Commerce and Board Member of the Tangipahoa Economic Development Foundation

Louisiana Technical College, Sullivan Campus, Bogalusa, LA 1998-2002

REGIONAL FACILITATOR

Sample Achievements:

- Facilitated School-to-Work and Tech Prep grants encompassing six school districts constituting the Pinelands Partnership
- Developed the first Pinelands Partnership website and the first guarterly newsletter
- Managed budgets for School-to-Work and Tech Prep grants totaling \$1 million
- Planned and facilitated regional professional development conferences for secondary and post-secondary participants
- Served as Team Leader for High Schools that Work site visits
- Planned and facilitated State School-to-Work site visits
- Planned and facilitated articulation agreements between secondary and post-secondary institutions
- Initiated First Responder secondary training program in partnership with Acadian Ambulance and AirMed services
- Worked actively with business, industry, and educational institutions to develop and promote industry-based certification programs
- Worked with Economic Development committees and Workforce Investment Area 20
- Presented at the Louisiana Association for Career and Technical Education Conference: Industry-Based Certifications: A Practitioner's Approach
- Presented at the Louisiana Youth Conference: Certifying the Future

Northwestern State University, Natchitoches, LA 1997

GRADUATE ASSISTANT

Sample Achievements:

- Developed the Adult and Continuing Education website linking industrial and educational partners throughout Louisiana and the United States
- Co-edited the Louisiana Middle School Association (LMSA) 1998 Journal
- Provided essential technological supportive services to the Adult and Continuing Education and Educational Technology Departments
- Coordinated distance education opportunities through "Top Class" software

Remington College, Lafayette, LA 1996-1997

POST-SECONDARY

Faculty:

• Sociology, Religion & Business Ethics, English Grammar, Advanced Composition, and Introduction to Computers

PUBLISHED WORKS | PROFESSIONAL PRESENTATIONS | FACULTY

- ➤ Presenter, 2022 American Association of Community Colleges, Leading Outward in Crisis: Not Your Typical Pandemic Recovery
- ➤ Presenter, 2022 Higher Education Institute, Leading with Urgency
- > Presenter, 2022 SACSCOC Annual Conference, Leading Outward: Crisis, Culture and Compliance
- ➤ Faculty, 2018-Present Northwestern State University, Gallaspy College of Education and Human Development, EDAL 7310 Organizational Leadership in Higher Education
- ➤ Guest Lecturer, 2022 University of Louisiana System Leadershiop Program, Leading with Urgency in A Dynamic Higher Education Environment
- ➤ Presenter, 2021 Louisiana Industrial Development Executives Association, Local, Regional, State Innovations in Workforce & Economic Development
- ➤ Guest Lecturer, 2021 University of Louisiana System Leadership Program, *Identifying and Seizing Opportunities in A Market Driven Economy*
- > Panelist, 2021 Southern Economic Development Council, Srategies for Success: Workforce and Talent
- ➤ Led Design and Facilitation of national COMBASE Leadership Series in Response to Pandemic in Partnership with CISCO, June 2020
 - Enrollment Risk Management Strategies During a Pandemic. Dr. Monty Sullivan, System President of the Louisiana Community and Technical College System as Featured Presenter Joined by Dr. Diane Walleser, Vice President for Enrollment Management at Borough of Manhattan Community College; Dr. Everette Freeman, President at the Community College of Denver, and Ruthanne Orihuela, Provost & Vice President for Academic Affairs at the Community College of Denver; Moderator, Dr. William Wainwright, Chancellor Northshore Technical Community College. July 21, 2020
 - Risk Management Strategies During a Pandemic. Dr. Justin Lonon, Executive Vice Chancellor of Dallas College (TX) as Featured Presenter Joined by Dr. Mary Graham, President at Mississippi Gulf Coast Community College and Dr. Anthony Parker, President at Albany Technical College. Moderator, Dr. William Wainwright, Chancellor Northshore Technical Community College. July, 28 2020
 - Leading in Times of Global Pandemic and Social Justice Movement. Featured Presenter Dr. Ricky Shabazz, President, San Diego City College (CA) with Dr. Will Wainwright, Chancellor Northshore Technical Community College, Mrs.
 Owen Smith, Dean of the Lacombe Main Campus, Northshore Technical Community College, and Dr. Belinda Miles, President Westchester Community College (NY).
- ➤ Featured Presenter, 2020 St. Tammany Chamber of Commerce, St. Tammany Corporation, and Northshore Community Foundation *Corona Conversations Series*, August 12th, 2020. College Response to Pandemic and Social Justice
- ➤ Guest Lecturer, 2020 Northwestern State University Higher Education Administration Cohort, Serving Disadvantaged Adult Learners in Times of Crisis

- > Panel Presentation, 2020 GNOthinc, Upskilling/Retraining/Customized Training in Pandemic
- Guest Lecturer, 2019 University of New Orleans Higher Education Administration Cohort, The Student Experience & Leadership Lessons
- > Presenter, 2019 NISOD, The Morale of The Story, Findings from LCTCS Employee Recruitment, Retention & Morale Taskforce
- ➤ Guest Lecturer, 2019 University of Louisiana System Leadership Program, *Identifying and Seizing Opportunities in A Market Driven Economy*
- > Faculty, 2018 Northshore Technical Community College, KINL 1000 Fitness and Survival Swimming
- ➤ Guest Lecturer, 2017 University of Louisiana System Leadership Program, *Identifying and Seizing Opportunities in A Market Driven Economy*
- > Guest Lecturer, 2017 University of New Orleans Higher Education Administration Cohort, Higher Education Lessons Learned
- ➤ Guest Lecturer, 2017 University of Lousiaian Lafayette Higher Education Adminstration Doctoral Cohort, *Higher Education Innovation & Branding Your Professional Self as Leader*
- ➤ Guest Lecturer, 2016 University of Louisiana Lafayette Higher Education Administration Doctoral Cohort, Leadership & Crisis Management
- > Guest Lecturer, 2015 University of Louisiana Lafayette Higher Education Administration Cohort, Higher Education in Louisiana
- ➤ Guest Lecturer, 2011 University of New Orleans Higher Education Administration Cohort, *Higher Education Perspectives & Internationalization*
- ➤ Presenter, 2016 NASPA Symposium, New Orleans, LA The History, Mission, and Philosophy of the American Community College & Foundation Studies of Human Development & Adult Learning Theory
- > Presenter, 2016 Council on Occupational Education Annual Meeting: Relevance in Technical Education Study Abroad
- > Presenter, 2015 COMBASE, Dallas, TX Innovative Strategies that Reshape College Impact and Effectiveness
- ➤ Master Presenter Essential Building Blocks for Growing A Campus, National Institute for Staff and Organizational Development (NISOD) Austin, Texas, May 2014
- > Self-Study Trainer for Community Colleges Seeking Accreditation in Jeddah, Saudi Arabia, March 2010
- > Served as Preliminary Team Member for Jeddah Community College Accreditation Visit, March 2009
- ➤ LCTCS and Council on Occupational Education Self Study Trainer for Jeddah Community College, Jeddah, Saudi Arabia, October 2008
- ➤ Published in the June 2008 Community College Journal of Research and Practice, Facing Disaster: A Tale of Two Colleges, One System, and Their Response to Hurricane Katrina
- ➤ Published in the June 2004 Community College Journal of Research and Practice, Practices and Procedures Guiding Workforce Development Initiatives in the Louisiana Technical College Greater Baton Rouge/Northshore Region
- > Published in the Fall 1998 Issue of VOICE Journal, Functional Context Education: A Measure of Relevance in Vocational Education
- > Published in Winter 1998 Issue of Gerindole publication Responding to the Call for Relevance in Vocational Education

COMMITTEE AND BOARD LEADERSHIP

Board President, St. Tammany Corporation 2023

Board Member, Franciscan Missionaries of Our Lady Health System 2022-Present

Immediate Past President, COMBASE 2021-2022

Immediate Past President, COMBASE 2018-2020

President, Conference of Louisiana Colleges and Universities 2018

Immediate Past President, Conference of Louisiana Conferences and Universities 2019

Chair, Louisiana Community and Technical College System Finance and Administration Committee, 2019-Present
Chair, Louisiana Community and Technical College System Advancement, Public Affairs, and Legislative Affairs Committee, 2017
Member La STEM Advisory Council State of Louisiana 2017-Present

Chair, Louisiana Community and Technical College System Finance Committee, 2014 - 2015

AACC Research, Innovation & Emerging Trends Development Commission Member, 2015

St. Tammany West Chamber of Commerce Board Member, 2015 - 2018

Northshore Business Council Board Member, 2015 - Present

Member & Past President of the Board of Family Promise of St. Tammany, 2015 - 2022

GNO, Inc. Board Member, 2013 - Present

Northshore Charter School Inc. Board Member, 2013 - 2015

Washington Economic Development Foundation, Board Member, 2011 - Present

Workforce Investment Area 20 Board Member, 2011 – Present

Standard and Conditions Committee Member, Council on Occupational Education, 2010 – 2015

AWARDS & RECOGNITION

Named one of 2022's Biz New Orleans 500 Leaders

NOLA.com Top Workplace 2018, 2019, 2020, 2021, 2022, 2023

Delgado Community College Award for Unwaivering Dedication & Leadership as Interim Chancellor 2019

Delgado Community College Foundation Recognition for Leadership 2019

Delgado Community College Recognition for Leadership and Support of Athletics 2019

Delgado Community College Recognition by Staff Association for Leadership and Support 2019

Delgado Community College Student Government Association Recognition for Leadership and Support 2019

St. Tammany West Chamber of Commerce Community Leadership Award 2017

St. Tammany Economic Development Partnership of the Year, 2015

Honorary Member of Phi Theta Kappa, 2015

St. Tammany Economic Development Innovator of the Year, 2014