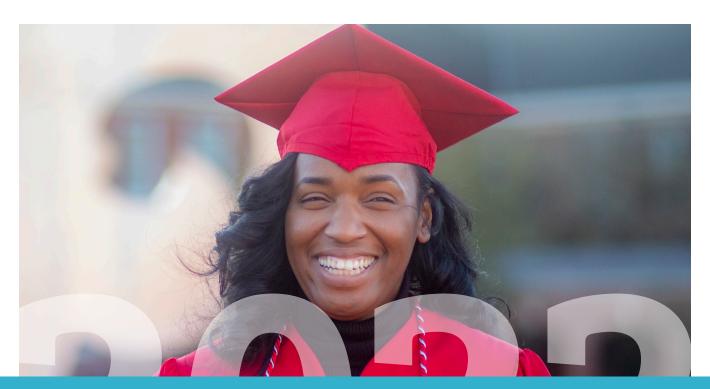


POWERED BY THE UNIVERSITIES OF LOUISIANA



Annual Report







Compete LA is a program housed in the University of Louisiana System. It is designed to re-engage the 653,000 Louisianians with some college credit but no degree.

Recognizing both the challenges and opportunities in assisting adult learners with degree completion, Compete LA offers discounted flat-rate tuition, innovative course schedules and delivery, effective student support systems through its personal coaching model, and closer connections to community partners to provide returning adults an opportunity to earn a college degree.

— President's Statement

Another great year for Compete LA is in the books. Since 2019, we've touched nearly 6,000 students seeking the right opportunity to complete their bachelor's degrees. We have celebrated more than 280 students as they finally realize their dreams (full list of grads on page 18) and another 1,000 have made progress toward completion.

With each student we serve, we are gaining a better understanding of the challenges they face and making changes to the policies and practices that stand in their way. We heard from our students that financial burdens were the primary barrier keeping them from returning to school. In response, we elevated one of our coaches, Brandy Gros, to the position of financial aid and student support specialist. She connects with all Compete LA students to ensure they are aware of scholarships and other financial aid opportunities. Our commitment is to work every day to make a pathway forward for Louisianians to enjoy a more economically secure future.

Compete LA is a key component in the Universities of Louisiana's goal to graduate the most educated generation in Louisiana's history. No matter the degree program, our member institutions guarantee their graduates leave with the core competencies necessary for career success—critical and creative problem solving; effective communications; cultural competence; adaptable resilience; and self-reflective awareness. Imparting these skills ensures Louisianians have the tools to successfully compete in not only today's workplace but in the workplace of the future.

In the following pages we will share more about Compete LA through statistics, student stories, and coach testimonials. In 2022, we launched CLASS, a custom CRM system that assists our coaches in better serving students. We continued our corporate partnership concept that affords Louisiana companies a seamless opportunity to share Compete LA with their employees while reminding their workforce about available educational benefits. Finally, we received a national grant that will allow us to assist students with debt repayment and other school-related expenses.

We hope you will join us in being a champion of Compete LA. Everyone knows someone fit for this program. Our ask of you? Simply send them our way.

For your Future. For our Future.



Sincerely,

Jon R. Halim

Dr. Jim Henderson
President & CEO, University of Louisiana System

Director's Message

Our team has been hard at work implementing a new Customer Relationship Management (CRM) system. This system is designed to maximize workflows and automations so that the Compete LA Coaches can spend time working directly with students. CLASS enhances the connection that we have to each of the nine UL System member institutions, and houses the data exchange where we receive real-time updates on Compete LA students as they apply, enroll and graduate. The data exchange is one of the most crucial parts of our process; it allows us to give right-time communication and nudges to move adults forward toward degree progress.

CLASS differs from other CRMs on the market because it's been specifically designed for re-engaging stopped-out students. We're working with Flightpath Academics to incorporate processes, feedback loops, and expanded user accounts and account capabilities. By the end of the 2023 calendar year CLASS will be a solution available to other institutions looking to better engage adult learners. Because of the UL System's involvement in designing CLASS, Compete LA will benefit from a revenue-share model with Flightpath Academics for its first five years on the market. Revenues will help fund the growth, expansion, and sustainability of Compete LA.

Compete LA Student System

class*

This work would be impossible without the support of the UL System member institutions. Special thanks to our team of campus leads.

Daphne Williams, Grambling State University
Donna Thomas & Jerona Washington, Louisiana Tech University
Wendi Prater, McNeese State University
Erica Howell, Nicholls State University
Laurie Morrow & Stephanie Henson, Northwestern State University
Kay Maurin & Jordan Doucet, Southeastern Louisiana University
Claire Arabie & Dawn Benoit, University of Louisiana at Lafayette
Joanna Hunter & Ida Gaines, University of Louisiana Monroe
Colm Joyce & Deon Bergeron, University of New Orleans



Katie Dawson
Assistant VP for Academic
Innovation and Learning



Compete LA Snapshot -

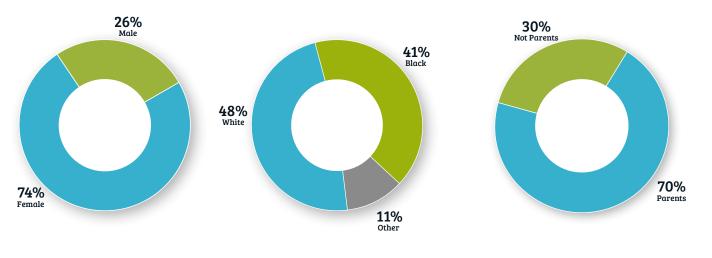


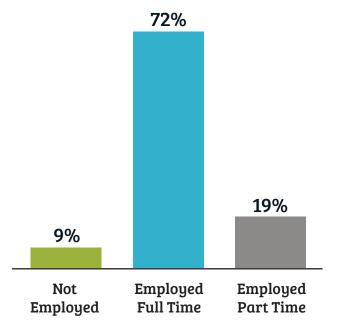
2022 Annual Report

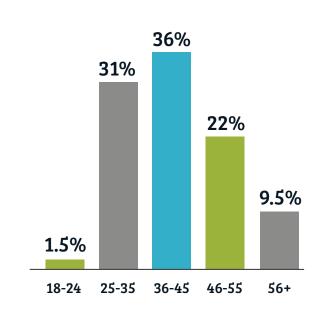




Student Demographics







- Meet the Team -



Katie Dawson Assistant VP for Academic Innovation and Learning



Mary Love Coach



Brandy Gros Financial Aid and Student Success Specialist



Julia Hamilton Coach



Melissa Stafford Coach



Clarence Sutton Coach



Cami Geisman VP for External Affairs



Jeannine Kahn Provost and VP for Academic Affairs VP for Advancement



Claire Norris



Katelyn Wilkerson Communication Director



Joy Samuel Administrative Assistant



Alyssa Coats Graphic Designer and Brand Manager

From Our Coaches

Brandy Gros

Financial Aid and Student Success Specialist

Financial aid can be daunting.



In 2022, Compete LA recognized that the primary barriers that keep students from returning to finish their degrees are financial. To work toward solving this issue and get students the help they need, Compete LA Coach Brandy shifted to a new role. As Financial Aid and Student Success Specialist, she is charged with assisting students in:

- FAFSA completion and correction
- Reviewing financial aid award packages
- Completing university financial aid forms, e.g. authorizations and appeals
- Federal and local loan eligibility, deferment and forbearance
- Alternative loan consultations

Most importantly, Brandy is a resource for each and every Compete LA student who has questions about paying for school.

Melissa Stafford on Student Success

"My students have many obligations tugging on their time such as full-time jobs and are often caregivers to their children and parents. One recent Northwestern State graduate in Radiology Science worked full time during the COVID-19 pandemic and still maintained a 3.6 GPA. The student checked in with me every semester, and I was so happy to hear how great he was doing in his classes. It is a privilege to witness our students' successes, and occasionally, we are invited to their celebrations."

Clarence Sutton on Campus Allies

"Our campus partners are truly awesome! They are really responsive as far as doing tasks such as program-specific transcript reviews and ensuring our data is accurate. They are also willing to reach out to students directly if needed."

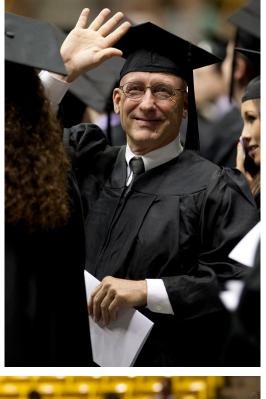
Mary Love on Coaches' Impact

"Coaches help turn vague dreams into actionable plans. We help them consider schools or degree programs that they may not have been aware of before, since we search across all nine schools in the System for the right match for them. We help them understand how community college can be a stepping stone to a four-year degree, working with advisors from both schools to make sure that all courses taken at the community college contribute to the four-year degree plan. I never want a student to take a course that's not part of their long-term plan."

Julia Hamilton on Overcoming Barriers

"Many of my students have a GPA below the minimum requirement. We discuss the circumstances that contributed to their lack of Financial Aid eligibility, how things are different for them now, why they want a college degree, and their options moving forward. These options include appealing an admission denial, academic renewal, and/or taking courses through Compete LA Academy or a community college to boost their GPA before applying to university."















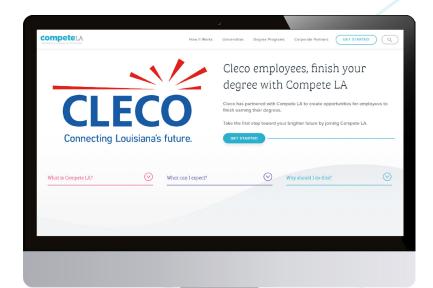
Corporate Partners

The Compete LA Corporate Partnership model was created as a mutually beneficial venture to help business entities strengthen their employee bases through education while allowing Compete LA to work toward creating a more educated Louisiana. Studies have shown that an organization's buy-in and support of an employee's education improves overall employee retention and serves as a powerful recruitment tool for new employees.

Many companies offer educational benefits such as tuition reimbursement, educational leave, and planned wage increases upon completion of a bachelor's degree. Partnership with Compete LA is a natural fit to encourage employees' degree completion.

How it works

Partners receive a free co-branded webpage that features the organization's unique educational benefits with flexible content opportunities including the ability to feature industry-specific degree programs.













"I believe this is what

a college degree proves and shows. It's the work

ethic, multitasking and

pushing through hard

times that this diploma

represents. It's more

than classes and college

credits—it's dedication and perseverance."

State Employee Highlight

meet Robert

Robert Boudreaux learned about Compete LA through his employer. He works full time as a master welder for the Louisiana Department of Transportation and Development of Sulphur. Through a Corporate Partnership with the State of Louisiana, information about Compete LA was added to State employees' pay stubs. Robert saw the message—and the rest is history.

When Robert re-enrolled at McNeese after 10 years, everything was different. He had no idea where to start. His coach, Brandy Gros, was there to help him along the way. He graduated with an Associate of General Studies in December 2022 and will earn a Bachelor of General Studies in May 2023. With a bachelor's degree in hand, he plans to move up in his job.

Corporate Highlight

Compete LA partnered with Louisiana Healthcare Connections in August to connect employees with a path to complete their degrees. Louisiana Healthcare Connections encourages its workforce to further their professional development through education and provides benefits for employees wishing to return to school. Full-time employees are eligible for up to \$5,000 annual tuition reimbursement.

"There is no better asset than a college degree," said President and CEO of Louisiana Healthcare Connections Jamie Schlottman. "Here at Louisiana Healthcare Connections, we are passionate about our team members getting every opportunity to grow professionally and advance their career. Highlighting our educational benefits through a partnership with Compete LA was a great opportunity we couldn't pass up."



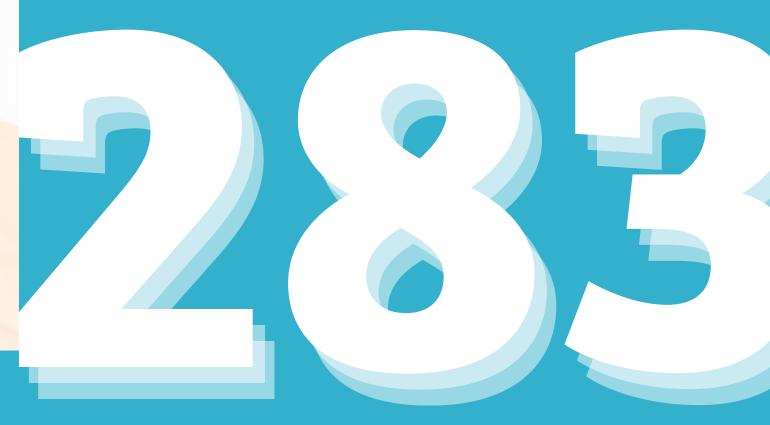




Partnering with Compete LA gives your employees the opportunity for more. Is your business interested in nurturing your employees' professional growth? An investment in employee education produces higher levels of job satisfaction, improving retention in turn.

Visit the link below to express your interest in becoming a Compete LA corporate partner. competela.org/corporate-partners





Total Compete LA Graduates

2022 Graduates

Kimberly Abernathy, UL Lafayette Jodi Adams, McNeese Stacy Adcock, ULM Cecilia Allen, UNO Heather Alvarez, UNO Yvette Arceneaux, ULM Adrina Armour, UNO Jillian Arnold, McNeese Cara Bacque, Northwestern State Travis Ballard, ULM Blake Barousse, McNeese Alyssa Billings, ULM Robert Boudreaux, McNeese Miracle Boyd, UL Lafayette Meridith Branscum, UL Lafayette Sarah Broussard, UL Lafayette Taylor Broussard, UL Lafayette Jeremiah Burns, ULM Jana Butler, UL Lafayette Britney Campbell, McNeese Wendy Che, ULM Rebecca Clark, Northwestern State Courtney Clark, UL Lafayette Cheryl Clay, ULM Bree Comeaux, UL Lafayette Alicia Davis, Northwestern State Kathleen Dean, Nicholls Laigha DeRouen, UL Lafayette Nicholas Dix, ULM Katie Durio, UL Lafayette Mandy Estes, McNeese Melanie Fontenot, UL Lafayette

Dante Fox, LA Tech Christina Galindo, UL Lafayette Kimi Gallup, Nicholls James Gee, ULM Samantha Gomes, UL Lafayette Britney Grant, Northwestern State Ashley Gray, UNO Angela Greer, LA Tech Nina Griffin, Northwestern State Angela Guillory, McNeese Francesca Harrington, McNeese Shrecca Harris, Northwestern State Nicquita Harris, LA Tech Amelia Haynes, ULM Brittany Hetrick, LA Tech Matthew Hill, ULM Brandy Hogan, ULM Heather Hotard, Nicholls Reginald Howard, McNeese Teresa Jackson, ULM Vickie Jacquet, UL Lafayette Danielle Johnson, Nicholls Raylon Joseph, UL Lafayette Jeremiah Juneau, Northwestern State Shameeka Kaufman, UL Lafayette Ashley Kent, ULM LeVante' Kimber, Northwestern State LeighAnn LaCour, ULM Alexander Lazard, UNO Sherrill Lazard, UL Lafayette Brittney LeBlanc, Nicholls Ceria LeDay, McNeese

Givanni Lewis, UNO Ashley Lewis, ULM Mary Lofton, Northwestern State Courtney Lormand, ULM Nakia Marshall, LA Tech Linda McCloud, McNeese Angela McDaniel, Northwestern State Kelly McGowan, UNO Alyssa McMurray, UL Lafayette Suzette Meche, UL Lafayette Chase Menard, UL Lafayette Melina Messier, Northwestern State Christopher Messner, ULM Darrel Metoyer, LA Tech Dawn Miller, Northwestern State Damion Mitchell, UL Lafayette Michelle Moltz, McNeese Amanda Mouton, UL Lafayette Ashley Myers, UNO Michelle Novak, Southeastern Ben Olivier, UL Lafayette Brandi Painter, Nicholls Calvin Petty, ULM Anne Peyton, UL Lafayette Cynthia Pixley, UL Lafayette Timothy Puckett, ULM Erin Reed, McNeese Christina Rhoda, Northwestern State Trui Riley Vaughn, UL Lafayette Damon Rios, Nicholls Priscilla Roberts, Northwestern State Tanya Robins, UL Lafayette

Victoria Robinson, ULM Kristin Rounds, Nicholls Diana Ruben, Southeastern Christopher Ruckert, UNO Katelyn Segura, UL Lafayette Christine Semien, UL Lafayette Tristen Shanks, ULM Laura Skaggs Bowling, UL Lafayette Katelyn Steelman, Northwestern State Brandie Stelly, UL Lafayette Ryan Stillwell, LA Tech Samantha Thibodeaux, Nicholls Yolanda Thierry, McNeese Kimberly Tresner, UL Lafayette Hannah Underwood, LA Tech Melony Walls, Northwestern State Andrew Warner, LA Tech LaShina Warren, ULM Laura Weatherford, Northwestern State Hollie Weaver, McNeese Trevor Whatley, Northwestern State Crystal White, UL Lafayette Shundolyn Williams, ULM Karen Williams, ULM Victoria Williams, UL Lafayette Lindzay Leigh Wilmore, ULM Jamie Wilson Freeland, ULM Etienna Wright, Northwestern State Toniegua Yates, Nicholls Richard Young, UL Lafayette Tamara Youngblood, ULM Joshua Zuber, Northwestern State

Graduates

Mary Alexander, UL Lafayette Jamie Allbritton, ULM Zachary Badon, UL Lafayette Dorrice Baker, Grambling Zandrea Batiste, Nicholls Brittany Benoit, UL Lafayette Amber Beridon, UL Lafavette Donna Bliss, Northwestern State Hannah Brasseaux, UL Lafayette Geraldlyn Broussard, McNeese Christopher Brown, Grambling Jerrica Bryant, UL Lafayette Denise Cady, ULM Ciaran Carbery-Shaha, LA Tech Sandrea Carston, ULM Diana Chaisson, Nicholls Felisha Charles, UL Lafayette Kayla Chavis, McNeese Jeremy Clack, ULM Candice Collins, Southeastern Justin Cormier, UL Lafayette Ashley Courvelle, McNeese Kristen Crain, UNO Kaylyn Crosby, Nicholls Dustin Davis, Southeastern Matthew Doucet, UL Lafayette Caroline Drazek, UNO Daniel Duggan, Northwestern State Christina Easley Elahi, ULM Anne Falterman, Nicholls Heidi Foley, UL Lafayette Sydney Fontenot, McNeese Jacques Fontenot, UL Lafavette Charles George, UL Lafayette Sherri Green, McNeese Tyler Hanks, UL Lafayette

Jessica Hannan, UNO Yvette Henry, UNO Cheryl Himel, Southeastern Amy Hymel, ULM Jordan Istre, UL Lafavette Kenneth Jenkins, Southeastern Rebecca Jennings, ULM Eukeitha Jiles, LA Tech Robin Joseph, Nicholls Carrie Kibodeaux, McNeese Treone Larvadain, Northwestern State Brianne Lasalle, UL Lafayette David Lavergne, UL Lafavette Whitney Lawson, UL Lafayette Vernon Ledoux, UL Lafayette Kristen Leger, UL Lafavette Robert Lejeune, McNeese Kelly P Lowery, ULM Sharde Maheia, ULM Rian Marshall, Northwestern State Michele McCann, Northwestern State Amiee McFarland, Northwestern State Derek Messelt, LA Tech Latonia Mims, Grambling Chasity Mitchell, UNO Elizabeth Moore, Northwestern State Celia Morell, UNO Keion Morgan, UNO Angela Morgan, UL Lafayette Veronica Moss, Grambling Louise Moss, Grambling Myca Moss, ULM Sheri Myers, LA Tech Rachael Oden, Southeastern Greggory Palmer, UNO Krista Parker, ULM

Kristin Prejean, Northwestern State Pamela Rachal-Hendricks, Northwestern State Kanika Revels, Northwestern State Ramona Ringle, ULM Andrew Roesky, UNO Megan Russell, ULM Alvssa Schneider, Southeastern Kelly Scott, Southeastern Christine Semien, Grambling Jawatha Shannon Forrest, ULM Sidni Shorter, UL Lafavette Roishetta Sibley, McNeese Lindsey Steed, Nicholls Kendyl Stevenson, Northwestern State Adrienne Stokes, UL Lafavette Monica Taylor, Grambling Hunter Thibodeaux, UL Lafavette Mark Thompson, UL Lafayette Charlette Thorne, ULM Renesha Tobias, ULM lam Tucker, UNO Kevin Vandivier, Nicholls Katy Verlander, Northwestern State Jarreau Villere, Nicholls Jessica Vincent, UL Lafayette Amanda Walker, LA Tech Staci Wilkins, UL Lafayette Aubrey Williams, LA Tech Grant Williams, Nicholls Abbie Williams, ULM Caroline Withers, UL Lafayette Jaymie Wright, Northwestern State Janice Zachery, UL Lafayette

Shelby Allen, LA Tech Renee' Arsement, McNeese Kevin Babers, LA Tech Taquila Babin, UL Lafayette Aubrey Barnes, UL Lafayette Kari Borden, McNeese Caroline Branch, Southeastern Jasmine Bush, UNO Niakia Channell, LA Tech Erica Cockerhem, UL Lafavette Allison Cole, Northwestern State Ashley Comeaux, UL Lafayette Donald Davenport, Grambling Caitlan Dayton, ULM Katrina Denman, Northwestern State Hollis Fousse, McNeese Kristin Garlington, McNeese Shayla Gipson, Grambling Alexis Green, Northwestern State Misty Hollis, ULM Jaleshia Jackson, ULM Jordan Jackson, UL Lafayette

Patricia Johnson, Northwestern State Michael Johnson, McNeese Bennie Jones, LA Tech Lisa Jones, ULM Joyce Kenney, LA Tech Claire Lalande, UL Lafavette Alexander Monteleone, UL Lafavette Patrice O'Bryan, ULM Jarrad Pitcher, LA Tech Scott Pratt, LA Tech Sydney Rainwater, McNeese Ashley Rees, UL Lafayette Mary Russel, LA Tech Tyreetta Sam-Davis, Nicholls John Silver, Nicholls Alethia Smith, UNO Whitney Stewart, Northwestern State George Stoulig, Southeastern Paul Trahan, Nicholls Marie Wesley, McNeese Shuntella Wiggins, Grambling Alverio Woodfork, Grambling

Neha Chitrakar, Nicholls Christina Clary, LA Tech Gary Faciane, UL Lafayette

Elizabeth Henriott, Southeastern Thomas Ortiz, Southeastern Tabitha Taylor, Southeastern

Addressing State's Workforce Needs

As Louisiana faces critical workforce shortages in education and healthcare, Compete LA offers traditional and nontraditional pathways to teaching, nursing, and other healthcare professions.

Graduates:



Current Students:

14 Nursing Majors 124 Healthcare Majors

38 Education Majors

<u></u> "I think that I had run out of excuses not to go back and this cost-effective solution introduced

finish, and then

itself."

meet Richard

Richard Young wanted to finish the bachelor's degree he'd had on hold for 20 years. His daughter, Angelique Young, wanted a new direction and career opportunities. Their unique needs led them to the same path: the Bachelor of General Studies online at the University of Louisiana at Lafayette.

> Now the father-daughter Ragin' Cajun Grads are celebrating their achievements together.

The idea of completing his bachelor's degree had been buzzing in Richard's head for years, but without a way to earn his degree while working full time and being present for his children, it was just background noise. Then in 2020, Richard saw an ad for Compete LA and decided it was time.

meet Laura

Laura Weatherford of Natchitoches graduated with a bachelor's degree in Business Administration with a minor in Accounting from Northwestern State with the help from Compete LA. After a bout with esophageal cancer, finishing her degree was an extremely high priority bucket list item.

After seeing her mom's accomplishment, Laura's daughter was inspired to re-enroll at Northwestern State through Compete LA.

"I wanted to finish what I started 35 years ago at NSU. I wanted the ability to be more self-sufficient for the future if needed. **Compete LA definitely** offered incentive and encouragement to make this happen."





meet Darrel

Darrel Metoyer is a proud Louisiana Tech University graduate who earned his degree with help from Compete LA last year. After starting his degree in 1983, life got in the way, but today he is a proud college grad.

"On November 19th, I will be a 57-year-old college graduate, and it definitely corrects one of my biggest regrets in my lifetime of not completing my degree. This program has been incredible, and I cannot begin to thank you for your support during this journey."

NASH Catalyst Fund

Compete LA was awarded a \$10,000 grant from the National Association of System Heads' Catalyst Fund. Through pooled philanthropic support, NASH recognizes and incentivizes the development of big ideas that have the potential to be scaled across systems around the country.

Awarded to 13 programs nationwide deemed hotspots of best practices, NASH's Catalyst Fund encourages

broad engagement of NASH members nationwide in sharing promising practices that lead to equitable student success outcomes that are scalable within and across public higher education systems. Proven successful programs were selected with the potential for catalytic impact in meeting NASH's measurable goals.



"To be among the first round of Catalyst Fund grant recipients is a tangible recognition of the work we do at the University of Louisiana System," said Dr. Jim Henderson, UL System president and CEO. "Much of our focus is on scalability, and these funds will allow us to continue creating opportunities and solutions to more citizens."











REFER A FRIEND

Do you know someone with some college credit but no degree? Compete LA wants to meet them! Send them to our website at CompeteLA.org, or scan the QR code below to submit their info so we can reach out.



Compete LA 1201 N. Third Street, Suite 7-300 | Baton Rouge, LA 70802 225.342.6950 CompeteLA.org

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